

OKLAHOMA INSURANCE DEPARTMENT

FIVE CORPORATE PLAZA
3625 NW 56TH, SUITE 100
OKLAHOMA CITY, OK 73112
WWW.OID.OK.GOV



BAIL BOND DIVISION
PHONE: 405.521.6610
FAX: 405.522.6905

GLEN MULREADY
INSURANCE COMMISSIONER

For Insurance Department Use Only

Complaint # _____

Date: _____

To: **Lewis Garrison, Director**
Bail Bond Division
Oklahoma Insurance Department
5 Corporate Plaza
3625 NW 56th Street., Suite 100
Oklahoma City, OK 73112-4511

From:

Name _____

Address _____

City _____ State _____ Zip _____

Telephone Number _____

Email Address _____

Person filing complaint is the Defendant _____, Co-signer _____, Other (explain) _____

Full Name of Bail Bondsman about which you are requesting assistance:

Name _____

Address _____

City _____ State _____ Zip _____

COMPLAINT

Please give as much detailed information as possible. Include copies of receipts, bail agreements, contracts, promissory notes or any other documents you may have signed in connection with the bail bond transaction.

Defendant's Name _____ Defendant's date of birth _____

Date of Bond _____ Case Number _____ County or Municipality _____

INSTRUCTIONS FOR FILING A COMPLAINT

The Oklahoma Insurance Department (OID) will initiate an investigation when a signed complaint is filed by the public or the Department when a violation of the licensing law (Bail Bond Code) is alleged.

A complaint should not be filed with OID in expectation of changing an agreement, voiding a contract or attempting to solve a civil dispute. In those cases, you should consult an attorney.

The complaint should consist of a brief explanation of the facts, which should be stated in the order they occurred. Copies of documents such as receipts, bail agreements, contracts, promissory notes, or any other documents you may have signed in connection with the bail bond transaction that will assist in confirming your complaint must be attached to the complaint.

Once the complaint has been filed with OID, an investigation will be conducted. If there is evidence of a violation of the licensing law (Bail Bond Code), OID may pursue administrative action against the bail bondsman and if applicable the insurer. If administrative action is pursued, the complainant becomes a witness for the Department and may be required to appear and testify concerning the facts of the complaint.

Send your completed complaint to:

Attn: Lewis Garrison, Director
Bail Bond Division
Oklahoma Insurance Department
5 Corporate Plaza
3625 NW 56th Street, Suite 100
Oklahoma City, OK 73112-4511