



ANTI-FRAUD UNIT

OKLAHOMA INSURANCE DEPARTMENT

MISSION STATEMENT

“To serve the public, investigate insurance fraud, diligently pursue allegations of criminal activity and partner with local, state, and federal authorities to successfully prosecute offenders.”

The Anti-Fraud Unit is the law enforcement arm of the Oklahoma Insurance Department. The Unit’s experienced peace officers investigate white-collar crimes related to the insurance industry. They also respond to catastrophes to educate disaster victims about unscrupulous individuals who might prey on them during an emotionally devastating time.

REPORTING SUSPECTED CRIMINAL ACTIVITY

Insurance companies doing business in the State of Oklahoma are required by law to immediately report suspected insurance fraud to the Anti-Fraud Unit.

Citizens are also encouraged to join the fight against insurance fraud by notifying the Anti-Fraud Unit of any suspected violations.

PROTECT YOURSELF

Stop. Call. Confirm.

Stop before signing any paperwork or making any payment.

Call the Oklahoma Insurance Department at 1-800-522-0071.

Confirm licensure and good-standing of your agent or company.

PREVENTION TIPS:

- Always verify licensure of agent or company.
- Never sign blank insurance documents, forms, etc.
- Be wary of “cold-call” sales that you did not initiate.
- Be suspicious of rushed or “too good to be true” offers.
- Do not pay cash. If you must, then demand and save receipts.
- Make checks to the insurance company, not the individual agent.
- Read and understand your policy information. It is a legal contract.
- Confirm with the carrier, not the agent, that your policy was enforced.
- Maintain accurate files of all insurance documentation, conversations, etc.
- Maintain detailed bank records of any insurance related financial transactions.
- If you have a claim, keep accurate records and photos of damage, involved vehicles, etc.
- If anything suspicious occurs, contact the Oklahoma Insurance Department immediately.

CONTACT INFO: **WEB:** fraudstoppers.oid.ok.gov

EMAIL: fraudstoppers@oid.ok.gov

PHONE: 1-800-522-0071 or 405-522-6614

OKC OFFICE

Five Corporate Plaza Bldg.
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**PROTECTING
OKLAHOMA**

JOHN D. DOAK
INSURANCE COMMISSIONER

**OKLAHOMA
INSURANCE
DEPARTMENT**

TULSA OFFICE

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