

Section Nine

Pricing Information..... p.34

Exhibit 2: Price Sheet..... p.35-36

Pricing:

Customer Satisfaction is our primary goal. We will provide quality books, great pricing, and excellent customer service as a guarantee. Any item deemed unsatisfactory can be returned for full credit and a call tag is issued for the pickup. Replacements are sent as indicated by the customer. We ask that you make returns within 30 days of receipt with a return authorization number issued by customer service. No returns are accepted after 60 days of shipment date.

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- **Volume Discounts-** Please request a quote from the sales department as there are too many variables to create a discount list such as the publisher, discount given to us, and quantities.

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Exhibit 2: Price Sheet

Vendor Name:

Textbook Warehouse, LLC dba: Textbook Warehouse

BOOKS CATEGORIES	Responding (Yes/No)	% Discount off List	Additional Comments/Bulk Discounts/Prompt Payment Discounts
GENERAL	Yes	5* & 37**	*5% off Publishers List Prices for New Books **37% off Publishers List Prices for New Paperback Classic and Trade Novels at www.textbookwarehouse.com
ENCYCLOPEDIA	No		
LEGAL PUBLICATIONS, LAW BOOKS	Yes	0	
MEDICAL BOOKS	Yes	5*	*5% off Publisher List Prices
MULTI-MEDIA PRODUCTS, RECORDED PUBLICATION MATERIALS	Yes	5*	*5% off Publisher List Prices
PERIODICAL AND OTHER SERIAL SUBSCRIPTIONS	No		
REFERENCE	Yes	37**	**37 Off Publishers List Price for Paperback/ Mass Market Reference Books at www.textbookwarehouse.com
SCIENTIFIC	Yes	5*	*5% off Publisher List Prices
TECHNICAL	Yes	5*	*5% off Publisher List Prices
TEXTBOOKS	Yes	10**	*5 Off Publisher List Prices for New Textbooks, Workbooks, & TES available for resell by Textbook Warehouse 10% Off online catalog for USED Textbooks, "Like New" Workbooks, & TES at www.textbookwarehouse.com

TRADE BOOKS	Yes	5*	*5% off Publisher List Prices at www.textbookwarehouse.com
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