

MicroPact Software Products	MSRP	Oklahoma Discount %	Description of MSRP	Units	Oklahoma Discounted Price
<b>STAR</b>					
STAR Base License	50,000.00	5%	MicroPact Price	Install	47,500.00
STAR First 1 - 25 Users	1,500.00	5%	MicroPact Price	Named User	1,425.00
STAR Next 26 - 50 Users	1,250.00	5%	MicroPact Price	Named User	1,187.50
STAR Next 51 - 100 Users	1,000.00	5%	MicroPact Price	Named User	950.00
STAR Next 101 and up Users	800.00	5%	MicroPact Price	Named User	760.00
<b>STAR Online</b>					
STAR Online Base License	50,000.00	5%	MicroPact Price	Install	47,500.00
STAR Online First 1 - 25 Users	400.00	5%	MicroPact Price	Filing Type	380.00
STAR Online Next 26 - 25 Users	300.00	5%	MicroPact Price	Filing Type	285.00
STAR Online Next 51 - 100 Users	200.00	5%	MicroPact Price	Filing Type	190.00
STAR Online Next 101 and up Users	100.00	5%	MicroPact Price	Filing Type	95.00
<b>VERSA Regulation</b>					
VERSA Regulation Base License	50,000.00	5%	MicroPact Price	Install	47,500.00
VERSA Regulation First 1 to 25 users	1,500.00	5%	MicroPact Price	Named User	1,425.00
VERSA Regulation Next 26 to 50 users	1,250.00	5%	MicroPact Price	Named User	1,187.50
VERSA Regulation Next 51 to 100 users	1,000.00	5%	MicroPact Price	Named User	950.00
VERSA Regulation Next 101 and up users	800.00	5%	MicroPact Price	Named User	760.00
VERSA Regulation Read-Only User	250.00	5%	MicroPact Price	Named User	237.50
<b>VERSA Online</b>					
VERSA Online Base License	50,000.00	5%	MicroPact Price	Install	47,500.00
VERSA Online First 1 to 25 users	400.00	5%	MicroPact Price	License Type	380.00
VERSA Online Next 26 to 50 users	300.00	5%	MicroPact Price	License Type	285.00
VERSA Online Next 51 to 100 users	200.00	5%	MicroPact Price	License Type	190.00
VERSA Online Next 101 and up users	100.00	5%	MicroPact Price	License Type	95.00
<b>VERSA Mobile</b>					
VERSA Mobile Base License	50,000.00	5%	MicroPact Price	Install	47,500.00
VERSA Mobile Named User License (Note 2)	200.00	5%	MicroPact Price	Inspector	190.00
<b>eLicense</b>					
eLicense Base License	30,000.00	5%	MicroPact Price	Install	28,500.00
eLicense First 1 to 25 Users	800.00	5%	MicroPact Price	Named User	760.00
eLicense Next 26 to 50 Users	700.00	5%	MicroPact Price	Named User	665.00
eLicense Next 51 to 100 Users	600.00	5%	MicroPact Price	Named User	570.00
eLicense Next 101 and up Users	500.00	5%	MicroPact Price	Named User	475.00
<b>eLicense Online</b>					
eLicense Online Base License	30,000.00	5%	MicroPact Price	Install	28,500.00
eLicense Online License Types	400.00	5%	MicroPact Price	License Type	380.00
<b>Intelligent Case Manager (ICM)</b>					
ICM Base License	275,000.00	5%	MicroPact Price	Install	261,250.00
ICM First 1 to 50 Users	1,250.00	5%	MicroPact Price	Named User	1,187.50
ICM Next 51 to 100 Users	750.00	5%	MicroPact Price	Named User	712.50
ICM Next 101 and up Users	400.00	5%	MicroPact Price	Named User	380.00
Maintenance and Support	MSRP	Oklahoma Discount %	Description of MSRP	Units	Oklahoma Discounted Price
<b>STAR</b>					
STAR Base License	15,000.00	5%	MicroPact Price	Install	14,250.00
STAR Named User Maintenance	350.00	5%	MicroPact Price	Named User	332.50
<b>STAR Online</b>					
STAR Online Base License	15,000.00	5%	MicroPact Price	Install	14,250.00
STAR Online Filing Type License	400.00	5%	MicroPact Price	Filing Type	380.00
<b>VERSA Regulation</b>					
VERSA Regulation Base Maintenance	15,000.00	5%	MicroPact Price	Install	14,250.00
VERSA Regulation Named User Maintenance	350.00	5%	MicroPact Price	Named User	332.50
VERSA Regulation Read-Only User Maintenance	100.00	5%	MicroPact Price	Named User	95.00
<b>VERSA Online</b>					
VERSA Online Base Maintenance	15,000.00	5%	MicroPact Price	Install	14,250.00
VERSA Online First 001-100 ISUs	125.00	5%	MicroPact Price	Internet Service Unit	118.75
VERSA Online Next 101-500 ISUs	100.00	5%	MicroPact Price	Internet Service Unit	95.00
VERSA Online Next 501-1500 ISUs	75.00	5%	MicroPact Price	Internet Service Unit	71.25
VERSA Online Next 1,500 and up ISUs	50.00	5%	MicroPact Price	Internet Service Unit	47.50
<b>VERSA Mobile</b>					
VERSA Mobile Base Maintenance	15,000.00	5%	MicroPact Price	Install	14,250.00
VERSA Mobile Named User Maintenance (Note 1)	50.00	5%	MicroPact Price	Inspector	47.50
<b>eLicense</b>					
eLicense Base Maintenance	15,000.00	5%	MicroPact Price	Install	14,250.00
eLicense Named User Maintenance	350.00	5%	MicroPact Price	Named User	332.50
<b>eLicense Online</b>					
eLicense Online Base Maintenance	15,000.00	5%	MicroPact Price	Install	14,250.00
eLicense Online License Type Maintenance	400.00	5%	MicroPact Price	Internet Service Unit	380.00
<b>Intelligent Case Manager (ICM)</b>					
ICM Base Maintenance	55,000.00	5%	MicroPact Price	Install	52,250.00

ICM First 1 to 50 Users	300.00	5%	MicroPact Price	Named User	285.00
ICM Next 51 to 100 Users	150.00	5%	MicroPact Price	Named User	142.50
ICM Next 101 and up Users	100.00	5%	MicroPact Price	Named User	95.00

Implementation Services	MSRP	Oklahoma Discount %	Description of MSRP	Units	Oklahoma Discounted Price
Subject Matter Expert	1,760.00	5%	MicroPact Price	Daily Rate	1,672.00
Project Management	1,650.00	5%	MicroPact Price	Daily Rate	1,567.50
Database Administrator	1,650.00	5%	MicroPact Price	Daily Rate	1,567.50
Configuration Specialist / Business Analyst	1,540.00	5%	MicroPact Price	Daily Rate	1,463.00
Trainer	1,540.00	5%	MicroPact Price	Daily Rate	1,463.00
Conversion Specialist	1,540.00	5%	MicroPact Price	Daily Rate	1,463.00
Programmer / Developer	1,540.00	5%	MicroPact Price	Daily Rate	1,463.00
<b>Optional Customer Services</b>					
Virtual DBA / System Administrator (hourly services)	192.50	5%	MicroPact Price	Hourly Rate	182.88
Trainer (daily rate)	1,540.00	5%	MicroPact Price	Daily Rate	1,463.00

entellitrak / icomplaints Products	MSRP	Oklahoma Discount %	Description of MSRP	Units	Oklahoma Discounted Price
<b>entellitrak</b>					
entellitrak Professional Edition v3.X.X - 5 Users	\$ 50,721.78	5%	MicroPact Price	Concurrent User	48,185.69
entellitrak Professional Edition v3.X.X - 10 Users	\$ 97,820.58	5%	MicroPact Price	Concurrent User	92,929.55
entellitrak Professional Edition v3.X.X - 25 Users	\$ 136,224.22	5%	MicroPact Price	Concurrent User	129,413.01
entellitrak Professional Edition v3.X.X - 50 Users	\$ 209,408.51	5%	MicroPact Price	Concurrent User	198,938.08
entellitrak Professional Edition v3.X.X - 75 Users	\$ 282,592.80	5%	MicroPact Price	Concurrent User	268,463.16
entellitrak Professional Edition v3.X.X - 100 Users	\$ 320,996.43	5%	MicroPact Price	Concurrent User	304,946.61
entellitrak Professional Edition v3.X.X - 125 Users	\$ 376,790.41	5%	MicroPact Price	Concurrent User	357,950.89
entellitrak Professional Edition v3.X.X - 150 Users	\$ 432,584.36	5%	MicroPact Price	Concurrent User	410,955.14
entellitrak Professional Edition v3.X.X - 175 Users	\$ 488,378.32	5%	MicroPact Price	Concurrent User	463,959.40
entellitrak Professional Edition v3.X.X - 200 Users	\$ 526,781.96	5%	MicroPact Price	Concurrent User	500,442.86
entellitrak Report Builder v3.X.X - 5 Users	\$ 10,868.96	5%	MicroPact Price	Concurrent User	10,325.51
entellitrak Report Builder v3.X.X - 10 Users	\$ 14,491.94	5%	MicroPact Price	Concurrent User	13,767.34
entellitrak Report Builder v3.X.X - 25 Users	\$ 20,288.71	5%	MicroPact Price	Concurrent User	19,274.27
entellitrak Report Builder v3.X.X - 50 Users	\$ 26,085.49	5%	MicroPact Price	Concurrent User	24,781.22
entellitrak Report Builder v3.X.X - 75 Users	\$ 31,882.26	5%	MicroPact Price	Concurrent User	30,288.15
entellitrak Report Builder v3.X.X - 100 Users	\$ 36,229.84	5%	MicroPact Price	Concurrent User	34,418.35
entellitrak Report Builder v3.X.X - 125 Users	\$ 39,128.23	5%	MicroPact Price	Concurrent User	37,171.82
entellitrak Report Builder v3.X.X - 150 Users	\$ 43,475.81	5%	MicroPact Price	Concurrent User	41,302.02
entellitrak Report Builder v3.X.X - 175 Users	\$ 50,721.78	5%	MicroPact Price	Concurrent User	48,185.69
entellitrak Report Builder v3.X.X - 200 Users	\$ 57,967.75	5%	MicroPact Price	Concurrent User	55,069.37
entellitrak Help Module v3.X.X - 5 Concurrent Users	\$ 5,475.25	5%	MicroPact Price	Concurrent User	5,201.48
entellitrak Help Module v3.X.X - 10 Concurrent Users	\$ 7,300.32	5%	MicroPact Price	Concurrent User	6,935.30
entellitrak Help Module v3.X.X - 25 Concurrent Users	\$ 10,220.43	5%	MicroPact Price	Concurrent User	9,709.41
entellitrak Help Module v3.X.X - 50 Concurrent Users	\$ 13,140.57	5%	MicroPact Price	Concurrent User	12,483.54
entellitrak Help Module v3.X.X - 75 Concurrent Users	\$ 16,060.70	5%	MicroPact Price	Concurrent User	15,257.66
entellitrak Help Module v3.X.X - 100 Concurrent Users	\$ 18,250.78	5%	MicroPact Price	Concurrent User	17,338.24
entellitrak Help Module v3.X.X - 125 Concurrent Users	\$ 19,710.86	5%	MicroPact Price	Concurrent User	18,725.31
entellitrak Help Module v3.X.X - 150 Concurrent Users	\$ 21,900.94	5%	MicroPact Price	Concurrent User	20,805.89
entellitrak Help Module v3.X.X - 175 Concurrent Users	\$ 25,551.09	5%	MicroPact Price	Concurrent User	24,273.53
entellitrak Help Module v3.X.X - 200 Concurrent Users	\$ 29,201.26	5%	MicroPact Price	Concurrent User	27,741.20
entellitrak Mobile Module v3.X.X - 5 Users	\$ 27,896.98	5%	MicroPact Price	Concurrent User	26,502.13
entellitrak Mobile Module v3.X.X - 10 Users	\$ 53,801.32	5%	MicroPact Price	Concurrent User	51,111.25
entellitrak Mobile Module v3.X.X - 25 Users	\$ 74,923.32	5%	MicroPact Price	Concurrent User	71,177.15
entellitrak Mobile Module v3.X.X - 50 Users	\$ 115,174.68	5%	MicroPact Price	Concurrent User	109,415.95
entellitrak Mobile Module v3.X.X - 75 Users	\$ 155,426.04	5%	MicroPact Price	Concurrent User	147,654.74
entellitrak Mobile Module v3.X.X - 100 Users	\$ 176,548.04	5%	MicroPact Price	Concurrent User	167,720.64
entellitrak Mobile Module v3.X.X - 125 Users	\$ 207,234.72	5%	MicroPact Price	Concurrent User	196,872.99
entellitrak Mobile Module v3.X.X - 150 Users	\$ 237,921.40	5%	MicroPact Price	Concurrent User	226,025.33
entellitrak Mobile Module v3.X.X - 175 Users	\$ 268,608.08	5%	MicroPact Price	Concurrent User	255,177.67
entellitrak Mobile Module v3.X.X - 200 Users	\$ 289,730.08	5%	MicroPact Price	Concurrent User	275,243.57
entellitrak Analytics Module v3.X.X - 5 Users	\$ 27,896.98	5%	MicroPact Price	Concurrent User	26,502.13
entellitrak Analytics Module v3.X.X - 10 Users	\$ 53,801.32	5%	MicroPact Price	Concurrent User	51,111.25
entellitrak Analytics Module v3.X.X - 25 Users	\$ 74,923.32	5%	MicroPact Price	Concurrent User	71,177.15
entellitrak Analytics Module v3.X.X - 50 Users	\$ 115,174.68	5%	MicroPact Price	Concurrent User	109,415.95
entellitrak Analytics Module v3.X.X - 75 Users	\$ 155,426.04	5%	MicroPact Price	Concurrent User	147,654.74
entellitrak Analytics Module v3.X.X - 100 Users	\$ 176,548.04	5%	MicroPact Price	Concurrent User	167,720.64
entellitrak Analytics Module v3.X.X - 125 Users	\$ 207,234.72	5%	MicroPact Price	Concurrent User	196,872.99
entellitrak Analytics Module v3.X.X - 150 Users	\$ 237,921.40	5%	MicroPact Price	Concurrent User	226,025.33
entellitrak Analytics Module v3.X.X - 175 Users	\$ 268,608.08	5%	MicroPact Price	Concurrent User	255,177.67
entellitrak Analytics Module v3.X.X - 200 Users	\$ 289,730.08	5%	MicroPact Price	Concurrent User	275,243.57
entellitrak efile v3.X.X - 5 Users	\$ 33,331.46	5%	MicroPact Price	Concurrent User	31,664.89
entellitrak efile v3.X.X - 10 Users	\$ 66,662.91	5%	MicroPact Price	Concurrent User	63,329.77
entellitrak efile v3.X.X - 25 Users	\$ 93,328.09	5%	MicroPact Price	Concurrent User	88,661.68

entellitrak efile v3.X.X - 50 Users	\$ 146,658.42	5%	MicroPact Price	Concurrent User	139,325.50
entellitrak efile v3.X.X - 75 Users	\$ 199,988.75	5%	MicroPact Price	Concurrent User	189,989.32
entellitrak efile v3.X.X - 100 Users	\$ 226,653.91	5%	MicroPact Price	Concurrent User	215,321.22
entellitrak efile v3.X.X - 125 Users	\$ 266,651.67	5%	MicroPact Price	Concurrent User	253,319.08
entellitrak efile v3.X.X - 150 Users	\$ 306,649.42	5%	MicroPact Price	Concurrent User	291,316.95
entellitrak efile v3.X.X - 175 Users	\$ 346,647.17	5%	MicroPact Price	Concurrent User	329,314.82
entellitrak efile v3.X.X - 200 Users	\$ 373,312.33	5%	MicroPact Price	Concurrent User	354,646.72
entellitrak escan v3.X.X - 5 Users	\$ 21,737.91	5%	MicroPact Price	Concurrent User	20,651.02
entellitrak escan v3.X.X - 10 Users	\$ 43,475.81	5%	MicroPact Price	Concurrent User	41,302.02
entellitrak escan v3.X.X - 25 Users	\$ 60,866.14	5%	MicroPact Price	Concurrent User	57,822.84
entellitrak escan v3.X.X - 50 Users	\$ 95,646.80	5%	MicroPact Price	Concurrent User	90,864.46
entellitrak escan v3.X.X - 75 Users	\$ 130,427.45	5%	MicroPact Price	Concurrent User	123,906.08
entellitrak escan v3.X.X - 100 Users	\$ 147,817.77	5%	MicroPact Price	Concurrent User	140,426.88
entellitrak escan v3.X.X - 125 Users	\$ 173,903.26	5%	MicroPact Price	Concurrent User	165,208.10
entellitrak escan v3.X.X - 150 Users	\$ 199,988.75	5%	MicroPact Price	Concurrent User	189,989.32
entellitrak escan v3.X.X - 175 Users	\$ 226,074.25	5%	MicroPact Price	Concurrent User	214,770.53
entellitrak escan v3.X.X - 200 Users	\$ 243,464.57	5%	MicroPact Price	Concurrent User	231,291.34
entellitrak Document Management Module v3.X.X - 5 Concurrent Users	\$ 43,475.81	5%	MicroPact Price	Concurrent User	41,302.02
entellitrak Document Management Module v3.X.X - 10 Concurrent Users	\$ 83,908.32	5%	MicroPact Price	Concurrent User	79,712.90
entellitrak Document Management Module v3.X.X - 25 Concurrent Users	\$ 116,632.58	5%	MicroPact Price	Concurrent User	110,800.95
entellitrak Document Management Module v3.X.X - 50 Concurrent Users	\$ 179,614.16	5%	MicroPact Price	Concurrent User	170,633.45
entellitrak Document Management Module v3.X.X - 75 Concurrent Users	\$ 242,479.10	5%	MicroPact Price	Concurrent User	230,355.15
entellitrak Document Management Module v3.X.X - 100 Concurrent Users	\$ 276,426.16	5%	MicroPact Price	Concurrent User	262,604.85
entellitrak Document Management Module v3.X.X - 125 Concurrent Users	\$ 323,418.61	5%	MicroPact Price	Concurrent User	307,247.68
entellitrak Document Management Module v3.X.X - 150 Concurrent Users	\$ 371,931.38	5%	MicroPact Price	Concurrent User	353,334.81
entellitrak Document Management Module v3.X.X - 175 Concurrent Users	\$ 420,282.45	5%	MicroPact Price	Concurrent User	399,268.33
entellitrak Document Management Module v3.X.X - 200 Concurrent users	\$ 453,905.04	5%	MicroPact Price	Concurrent User	431,209.79
entellitrak Time Keeping Module v3.X.X - 5 Users	\$ 30,433.07	5%	MicroPact Price	Concurrent User	28,911.42
entellitrak Time Keeping Module v3.X.X - 10 Users	\$ 58,692.35	5%	MicroPact Price	Concurrent User	55,757.73
entellitrak Time Keeping Module v3.X.X - 25 Users	\$ 81,734.53	5%	MicroPact Price	Concurrent User	77,647.80
entellitrak Time Keeping Module v3.X.X - 50 Users	\$ 125,645.10	5%	MicroPact Price	Concurrent User	119,362.85
entellitrak Time Keeping Module v3.X.X - 75 Users	\$ 169,555.68	5%	MicroPact Price	Concurrent User	161,077.89
entellitrak Time Keeping Module v3.X.X - 100 Users	\$ 192,597.86	5%	MicroPact Price	Concurrent User	182,967.97
entellitrak Time Keeping Module v3.X.X - 125Users	\$ 226,074.24	5%	MicroPact Price	Concurrent User	214,770.53
entellitrak Time Keeping Module v3.X.X - 150 Users	\$ 259,550.62	5%	MicroPact Price	Concurrent User	246,573.09
entellitrak Time Keeping Module v3.X.X - 175 Users	\$ 293,026.99	5%	MicroPact Price	Concurrent User	278,375.64
entellitrak Time Keeping Module v3.X.X - 200 Users	\$ 316,069.17	5%	MicroPact Price	Concurrent User	300,265.72
<b>NO FEAR</b>					
NO FEAR v8.X.X - 5 Users	\$ 10,868.96	5%	MicroPact Price	Concurrent User	10,325.51
NO FEAR v8.X.X -10 Users	\$ 15,941.13	5%	MicroPact Price	Concurrent User	15,144.07
NO FEAR v8.X.X -25 Users	\$ 21,013.30	5%	MicroPact Price	Concurrent User	19,962.64
NO FEAR v8.X.X -50 Users	\$ 26,085.49	5%	MicroPact Price	Concurrent User	24,781.22
NO FEAR v8.X.X -75 Users	\$ 31,157.67	5%	MicroPact Price	Concurrent User	29,599.78
NO FEAR v8.X.X -100+ Users	\$ 36,229.84	5%	MicroPact Price	Concurrent User	34,418.35
NO FEAR v8.X.X -200+ Users	\$ 57,967.75	5%	MicroPact Price	Concurrent User	55,069.37
<b>icomplaints</b>					
icomplaints Licensing v8.X.X - 5 Users	\$ 36,229.84	5%	MicroPact Price	Concurrent User	34,418.35
icomplaints Licensing v8.X.X - 10 Users	\$ 72,459.70	5%	MicroPact Price	Concurrent User	68,836.71
icomplaints Licensing v8.X.X - 25 Users	\$ 101,443.57	5%	MicroPact Price	Concurrent User	96,371.39
icomplaints Licensing v8.X.X - 50 Users	\$ 159,411.32	5%	MicroPact Price	Concurrent User	151,440.75
icomplaints Licensing v8.X.X - 75 Users	\$ 217,379.07	5%	MicroPact Price	Concurrent User	206,510.12
icomplaints Licensing v8.X.X - 100 Users	\$ 246,362.96	5%	MicroPact Price	Concurrent User	234,044.81
icomplaints Licensing v8.X.X - 125 Users	\$ 289,838.77	5%	MicroPact Price	Concurrent User	275,346.83
icomplaints Licensing v8.X.X -150 Users	\$ 333,314.58	5%	MicroPact Price	Concurrent User	316,648.85
icomplaints Licensing v8.X.X - 175 Users	\$ 376,790.41	5%	MicroPact Price	Concurrent User	357,950.89
icomplaints Licensing v8.X.X - 200 Users	\$ 405,774.28	5%	MicroPact Price	Concurrent User	385,485.56
icomplaints escan v8.X.X - 5 Users	\$ 21,737.91	5%	MicroPact Price	Concurrent User	20,651.02
icomplaints escan v8.X.X - 10 Users	\$ 43,475.81	5%	MicroPact Price	Concurrent User	41,302.02
icomplaints escan v8.X.X - 25 Users	\$ 60,866.14	5%	MicroPact Price	Concurrent User	57,822.84
icomplaints escan v8.X.X -50 Users	\$ 95,646.80	5%	MicroPact Price	Concurrent User	90,864.46
icomplaints escan v8.X.X - 75 Users	\$ 130,427.45	5%	MicroPact Price	Concurrent User	123,906.08
icomplaints escan v8.X.X - 100 Users	\$ 147,817.77	5%	MicroPact Price	Concurrent User	140,426.88
icomplaints escan v8.X.X - 125 Users	\$ 173,903.26	5%	MicroPact Price	Concurrent User	165,208.10
icomplaints escan v8.X.X - 150 Users	\$ 199,988.75	5%	MicroPact Price	Concurrent User	189,989.32
icomplaints escan v8.X.X - 175 Users	\$ 226,074.25	5%	MicroPact Price	Concurrent User	214,770.53
icomplaints escan v8.X.X - 200 Users	\$ 243,464.57	5%	MicroPact Price	Concurrent User	231,291.34
icomplaints efile v8.X.X -5 Users	\$ 33,331.46	5%	MicroPact Price	Concurrent User	31,664.89
icomplaints efile v8.X.X-10 Users	\$ 66,662.91	5%	MicroPact Price	Concurrent User	63,329.77
icomplaints efile v8.X.X-25 Users	\$ 93,328.09	5%	MicroPact Price	Concurrent User	88,661.68
icomplaints efile v8.X.X -50 Users	\$ 146,658.42	5%	MicroPact Price	Concurrent User	139,325.50
icomplaints efile v8.X.X -75 Users	\$ 199,988.75	5%	MicroPact Price	Concurrent User	189,989.32
icomplaints efile v8.X.X -100 Users	\$ 226,653.91	5%	MicroPact Price	Concurrent User	215,321.22
icomplaints efile v8.X.X - 125 Users	\$ 266,651.67	5%	MicroPact Price	Concurrent User	253,319.08
icomplaints efile v8.X.X - 150 Users	\$ 306,649.42	5%	MicroPact Price	Concurrent User	291,316.95
icomplaints efile v8.X.X - 175 Users	\$ 346,647.17	5%	MicroPact Price	Concurrent User	329,314.82

icomplaints efile v8.X.X - 200 Users	\$ 373,312.33	5%	MicroPact Price	Concurrent User	354,646.72
icomplaints Executive Dashboard v8.X.X - 5 Concurrent Users	\$ 36,229.84	5%	MicroPact Price	Concurrent User	34,418.35
icomplaints Executive Dashboard v8.X.X - 10 Concurrent Users	\$ 72,459.70	5%	MicroPact Price	Concurrent User	68,836.71
icomplaints Executive Dashboard v8.X.X - 25 Concurrent Users	\$ 101,443.57	5%	MicroPact Price	Concurrent User	96,371.39
icomplaints Executive Dashboard v8.X.X - 50 Concurrent Users	\$ 159,411.32	5%	MicroPact Price	Concurrent User	151,440.75
icomplaints Executive Dashboard v8.X.X - 75 Concurrent Users	\$ 217,379.07	5%	MicroPact Price	Concurrent User	206,510.12
icomplaints Executive Dashboard v8.X.X - 100 Concurrent Users	\$ 246,362.96	5%	MicroPact Price	Concurrent User	234,044.81
icomplaints Executive Dashboard v8.X.X - 125 Concurrent Users	\$ 289,838.77	5%	MicroPact Price	Concurrent User	275,346.83
icomplaints Executive Dashboard v8.X.X - 150 Concurrent Users	\$ 333,314.58	5%	MicroPact Price	Concurrent User	316,648.85
icomplaints Executive Dashboard v8.X.X - 175 Concurrent Users	\$ 376,790.41	5%	MicroPact Price	Concurrent User	357,950.89
icomplaints Executive Dashboard v8.X.X - 200 Concurrent users	\$ 405,774.28	5%	MicroPact Price	Concurrent User	385,485.56
QRM-1-500 Pre-complaints v8.X.X	\$ 27,172.39	5%	MicroPact Price	Concurrent User	25,813.77
QRM-501-1,000 Pre-complaints v8.X.X	\$ 39,852.83	5%	MicroPact Price	Concurrent User	37,860.18
QRM-1,001-2,000 Pre-complaints v8.X.X	\$ 52,533.29	5%	MicroPact Price	Concurrent User	49,906.63
QRM-2,000 + Pre-complaints v8.X.X	\$ 77,894.17	5%	MicroPact Price	Concurrent User	73,999.47

#### Annual Product Support

icomplaints annual product support standard: 7am-8pm EDT (applicable to all Modules)					
20% of software purchase price	0.00		MicroPact Price	Concurrent User	0.00
entellitrak annual product support standard: 7am-8pm EDT (applicable to all Modules)					
20% of software purchase price	0.00		MicroPact Price	Concurrent User	0.00
entellitrak Gold Support Package	\$ 34,521.74	5%	MicroPact Price	Package	32,795.65
entellitrak Platinum Support Package	\$ 51,782.61	5%	MicroPact Price	Package	49,193.48
icomplaints Gold Support Package	\$ 34,521.74	5%	MicroPact Price	Package	32,795.65
icomplaints Platinum Support Package	\$ 51,782.61	5%	MicroPact Price	Package	49,193.48

#### Training

icomplaints Computer Based Training (CBT) - 5-10 Concurrent Users	\$ 7,245.97	5%	MicroPact Price	Concurrent User	6,883.67
icomplaints Computer Based Training (CBT) - 11-25 Concurrent Users	\$ 10,144.36	5%	MicroPact Price	Concurrent User	9,637.14
icomplaints Computer Based Training (CBT) - 26-50 Concurrent Users	\$ 14,202.10	5%	MicroPact Price	Concurrent User	13,492.00
icomplaints Computer Based Training (CBT) - 51-100 Concurrent Users	\$ 19,853.96	5%	MicroPact Price	Concurrent User	18,861.26
icomplaints Computer Based Training (CBT) - 101-150 Concurrent Users	\$ 27,534.68	5%	MicroPact Price	Concurrent User	26,157.95
icomplaints Computer Based Training (CBT) - 151-200 Concurrent Users	\$ 37,679.04	5%	MicroPact Price	Concurrent User	35,795.09
entellitrak Computer Based Training (CBT) - 5-10 Concurrent Users	\$ 10,868.96	5%	MicroPact Price	Concurrent User	10,325.51
entellitrak Computer Based Training (CBT) - 11-25 Concurrent Users	\$ 15,216.54	5%	MicroPact Price	Concurrent User	14,455.71
entellitrak Computer Based Training (CBT) - 26-50 Concurrent Users	\$ 21,303.14	5%	MicroPact Price	Concurrent User	20,237.99
entellitrak Computer Based Training (CBT) - 51-100 Concurrent Users	\$ 29,780.94	5%	MicroPact Price	Concurrent User	28,291.89
entellitrak Computer Based Training (CBT) - 101-150 Concurrent Users	\$ 41,302.03	5%	MicroPact Price	Concurrent User	39,236.93
entellitrak Computer Based Training (CBT) - 151-200 Concurrent Users	\$ 56,518.57	5%	MicroPact Price	Concurrent User	53,692.64
icomplaints - User - 1 day at MicroPact Facility	\$ 449.26	5%	MicroPact Price	attendee	426.80
icomplaints - Administrator - 1 day at MicroPact Facility	\$ 499.97	5%	MicroPact Price	attendee	474.97
entellitrak - User - 1 day at MicroPact Facility	\$ 628.96	5%	MicroPact Price	attendee	597.51
entellitrak - Administrator - 1 day at MicroPact Facility	\$ 699.96	5%	MicroPact Price	attendee	664.96
entellitrak - 100 Level Core Training - 1 day at MicroPact Training Facility	\$ 699.96	5%	MicroPact Price	attendee	664.96
entellitrak - 200 Level Core Training - 1 day at MicroPact Training Facility	\$ 1,049.93	5%	MicroPact Price	attendee	997.44
entellitrak - 300 Level Core Training - 1 day at MicroPact Training Facility	\$ 1,399.91	5%	MicroPact Price	attendee	1,329.92
entellitrak Train the Trainer Training - User - 1 day at MicroPact Training Facility	\$ 633.68	5%	MicroPact Price	attendee	602.00
entellitrak Train the Trainer Training - Administrator - 1 day at MicroPact Training Facility	\$ 705.20	5%	MicroPact Price	attendee	669.94
icomplaints Train the Trainer Training - User- 1 day at MicroPact Training Facility	\$ 452.62	5%	MicroPact Price	attendee	429.99
icomplaints Train the Trainer Training - Administrator - 1 day at MicroPact Training Facility	\$ 503.71	5%	MicroPact Price	attendee	478.52

1. Each VERSA Mobile User (Inspector) requires a VERSA Regulation User License (minimum Read-Only User license).
2. All prices quoted in US Dollars.