



**State of Oklahoma  
Office of Management and Enterprise Services  
Information Services Division**

**AWARDED VENDOR INFORMATION**

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**Supplier Name:** Serigor Inc

**Vendor ID#:**

**Primary Contact:** Juda Kindt

**Email:** [judak@serigor.com](mailto:judak@serigor.com)

**Secondary Contact:** Swati Sharma

**Phone #:** 1- 410 - 286 - 1810

**Email:** [ssharma@serigor.com](mailto:ssharma@serigor.com)

**Website:** [www.serigor.com](http://www.serigor.com)

**Contract ID #:**

**P/Card Accepted:** ☐ Yes ☒ No

**Email Address to  
Receive ITSW1025  
SOW Notifications:** okgov@serigor.com

## CONTRACT

# State of Oklahoma

### Dispatch via Print

**Vendor ID** 0000376961  
SERIGOR INC  
13808 POINT BREEZE DRIVE  
DAYTON MD 21036

<b>Contract ID</b> 000000000000000000000000003794			<b>Page</b> 1 of 5	
<b>Contract Dates</b> 07/01/2014 to 06/30/2015		<b>Currency</b> USD	<b>Rate Type</b> CRRNT	<b>Rate Date</b> PO Date
<b>Description:</b> ITSW1025 IT Staffing			<b>Contract Maximum</b> 0.00	
<b>Allow Open Item Reference</b>				
<b>TYPE: STATEWIDE</b>				

Tax Exempt? Y      Tax Exempt ID:736017987

Line #	Cat CD / Item ID / Item Desc	Minimum Order Qty	Amt	Maximum / Open Qty	Open Amt
1	81112211 / Infrastructure Infrastructure consists of the following consulting services:  Enterprise Architecture Data Center Engineering for high Availability Enterprise Application and Desktop Virtualization Integration between on-site services with cloud/managed services Network Design and Security Identity Management and Federation Enterprise Messaging and/or E-Discovery VOIP and Unified Communications EDI/HL7 Messaging Network Assessment SOA Governance Complex System Performance Tuning Network Administrator Network Specialist	0.00	0.00	0.00	0.00
	Contract Base Pricing	0.01000	HR	0001	
2	81111811 / Help Desk Help Desk consists of the following consulting services: Application and Personal Computer Support	0.00	0.00	0.00	0.00
	Contract Base Pricing	0.01000	HR	0001	
3	81112200 / Software Mainte Software Maintenance and Support consists of the following consulting services: Development Software Maintenance System Management Software Maintenance	0.00	0.00	0.00	0.00
	Contract Base Pricing	0.01000	HR	0001	
4	80161507 / Audio and Visua Audio and Visual Services consists of the following consulting services: Wire Pulls and Terminations Equipment Racking Flat Panel Display Mounting/Rigging Speaker Mounting/Rigging Rack Dressing Cable Management Ability to Read and Interpret System Schematics Audio/Visual Design	0.00	0.00	0.00	0.00
	Contract Base Pricing	0.01000	HR	0001	

Final = The price is final after adjustments  
Hard = Apply adjustments regardless of other adjustments  
Skip = Skip adjustments if any other adjustments have been applied

**Authorized Signature**

Lisa D. McKim 6/12/14









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Infrastructure			
Labor Discipline			Hourly Rate
	Level 1	Enterprise Architecture	155.00
	Level 2	Enterprise Architecture	175.00
	Level 3	Enterprise Architecture	225.00
	Level 1	Data Center Engineering for High Availability	155.00
	Level 2	Data Center Engineering for High Availability	175.00
	Level 3	Data Center Engineering for High Availability	225.00
	Level 1	Enterprise Application and Desktop Virtualization	110.00
	Level 2	Enterprise Application and Desktop Virtualization	130.00
	Level 3	Enterprise Application and Desktop Virtualization	160.00
	Level 1	Integration between on-site services with cloud/managed services	110.00
	Level 2	Integration between on-site services with cloud/managed services	130.00
	Level 3	Integration between on-site services with cloud/managed services	160.00
	Level 1	Network Design and Security	110.00
	Level 2	Network Design and Security	130.00
	Level 3	Network Design and Security	160.00
	Level 1	Identity management and Federation	155.00
	Level 2	Identity management and Federation	175.00
	Level 3	Identity management and Federation	225.00
	Level 1	Enterprise messaging and/or E-Discovery	110.00
	Level 2	Enterprise messaging and/or E-Discovery	130.00
	Level 3	Enterprise messaging and/or E-Discovery	160.00
	Level 1	VOIP and Unified Communications	110.00
	Level 2	VOIP and Unified Communications	130.00
	Level 3	VOIP and Unified Communications	160.00
	Level 1	EDI/HL7 Messaging	155.00
	Level 2	EDI/HL7 Messaging	175.00
	Level 3	EDI/HL7 Messaging	225.00
	Level 1	Network Assessment	110.00
	Level 2	Network Assessment	130.00
	Level 3	Network Assessment	160.00
	Level 1	SOA Governance	155.00
	Level 2	SOA Governance	175.00
	Level 3	SOA Governance	225.00
	Level 1	Complex system performance tuning	150.00
	Level 2	Complex system performance tuning	160.00
	Level 3	Complex system performance tuning	175.00
	Level 1	Network Administrator	110.00
	Level 2	Network Administrator	130.00
	Level 3	Network Administrator	160.00
	Level 1	Network Specialist	110.00
	Level 2	Network Specialist	130.00
	Level 3	Network Specialist	160.00



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Help Desk Support			
Labor Discipline			Hourly Rate
	Level 1	Application and Personal Computer Support	110.00
	Level 2	Application and Personal Computer Support	130.00
	Level 3	Application and Personal Computer Support	160.00
Software Maintenance and Support			
Labor Discipline			Hourly Rate
	Level 1	Development Software maintenance	110.00
	Level 2	Development Software maintenance	130.00
	Level 3	Development Software maintenance	160.00
	Level 1	System management software Maintenance	110.00
	Level 2	System management software Maintenance	130.00
	Level 3	System management software Maintenance	160.00
Audio Visual Installation and Services			
Labor Discipline			Hourly Rate
	Level 1	Wire pulls and termination	95.00
	Level 2	Wire pulls and termination	110.00
	Level 3	Wire pulls and termination	130.00
	Level 1	Equipment Racking	95.00
	Level 2	Equipment Racking	110.00
	Level 3	Equipment Racking	130.00
	Level 1	Flat Panel Display mounting/rigging	95.00
	Level 2	Flat Panel Display mounting/rigging	110.00
	Level 3	Flat Panel Display mounting/rigging	130.00
	Level 1	Speaker mounting/rigging	110.00
	Level 2	Speaker mounting/rigging	130.00
	Level 3	Speaker mounting/rigging	160.00
	Level 1	Rack Dressing	110.00
	Level 2	Rack Dressing	130.00
	Level 3	Rack Dressing	160.00
	Level 1	Cable Management	110.00
	Level 2	Cable Management	130.00
	Level 3	Cable Management	160.00
	Level 1	Ability to read and interpret system schematics	110.00
	Level 2	Ability to read and interpret system schematics	130.00
	Level 3	Ability to read and interpret system schematics	160.00
	Level 1	Audio/Visual Design	110.00
	Level 2	Audio/Visual Design	130.00
	Level 3	Audio/Visual Design	160.00



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Security Design and Support			
Labor Discipline			On-Site Rate
	Level 1	Forensics/Incident response	150.00
	Level 2	Forensics/Incident response	170.00
	Level 3	Forensics/Incident response	190.00
	Level 1	Business Continuity/Disaster recovery Planning	150.00
	Level 2	Business Continuity/Disaster recovery Planning	170.00
	Level 3	Business Continuity/Disaster recovery Planning	190.00
	Level 1	Policy Creation/Compliance	150.00
	Level 2	Policy Creation/Compliance	170.00
	Level 3	Policy Creation/Compliance	225.00
	Level 1	System Hardening	150.00
	Level 2	System Hardening	170.00
	Level 3	System Hardening	190.00
	Level 1	Access Control Methodologies	150.00
	Level 2	Access Control Methodologies	170.00
	Level 3	Access Control Methodologies	225.00
	Level 1	Vulnerability and Penetration testing	150.00
	Level 2	Vulnerability and Penetration testing	170.00
	Level 3	Vulnerability and Penetration testing	190.00
	Level 1	Code Review	110.00
	Level 2	Code Review	130.00
	Level 3	Code Review	160.00
	Level 1	Security Operations Center Staff	110.00
	Level 2	Security Operations Center Staff	130.00
	Level 3	Security Operations Center Staff	160.00
Administrative Services			
Labor Discipline			On-Site Rate
	Level 1	IT Project management	150.00
	Level 2	IT Project management	175.00
	Level 3	IT Project management	225.00
	Level 1	IT Governance	150.00
	Level 2	IT Governance	175.00
	Level 3	IT Governance	225.00
	Level 1	IT Strategic Planning	150.00
	Level 2	IT Strategic Planning	175.00
	Level 3	IT Strategic Planning	225.00
	Level 1	IT Marketing and branding	150.00
	Level 2	IT Marketing and branding	175.00
	Level 3	IT Marketing and branding	225.00

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	Level 1	IT Costing and Rate Analysis	150.00
	Level 2	IT Costing and Rate Analysis	175.00
	Level 3	IT Costing and Rate Analysis	225.00
	Level 1	IT CRM	150.00
	Level 2	IT CRM	175.00
	Level 3	IT CRM	225.00
	Level 1	IT Physical Workspace Planning	150.00
	Level 2	IT Physical Workspace Planning	175.00
	Level 3	IT Physical Workspace Planning	225.00
	Level 1	IT Asset Lifecycle Management	150.00
	Level 2	IT Asset Lifecycle Management	175.00
	Level 3	IT Asset Lifecycle Management	225.00
	Level 1	Usability Consulting	150.00
	Level 2	Usability Consulting	175.00
	Level 3	Usability Consulting	225.00
	Level 1	Process/Service Improvement Coordinators	150.00
	Level 2	Process/Service Improvement Coordinators	175.00
	Level 3	Process/Service Improvement Coordinators	225.00
	Level 1	Service Level Agreement	150.00
	Level 2	Service Level Agreement	175.00
	Level 3	Service Level Agreement	225.00
	Level 1	IT Portfolio Management	165.00
	Level 2	IT Portfolio Management	175.00
	Level 3	IT Portfolio Management	250.00
	Level 1	Business Requirements Gathering	150.00
	Level 2	Business Requirements Gathering	175.00
	Level 3	Business Requirements Gathering	195.00
	Level 1	Business Analysts	150.00
	Level 2	Business Analysts	175.00
	Level 3	Business Analysts	195.00
	Level 1	Business Process ENG/MGT and Assessment	150.00
	Level 2	Business Process ENG/MGT and Assessment	175.00
	Level 3	Business Process ENG/MGT and Assessment	225.00
	Level 1	Technical Writer	110.00
	Level 2	Technical Writer	130.00
	Level 3	Technical Writer	160.00
	Level 1	IT End-User Trainer	110.00
	Level 2	IT End-User Trainer	130.00
	Level 3	IT End-User Trainer	160.00
	Level 1	Capacity Planning & Performance Specialist	135.00
	Level 2	Capacity Planning & Performance Specialist	150.00
	Level 3	Capacity Planning & Performance Specialist	195.00

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System and System Component Administration Services			
Labor Discipline			On-Site Rate
	Level 1	Local Area network LAN Maintenance or Support	110.00
	Level 2	Local Area network LAN Maintenance or Support	130.00
	Level 3	Local Area network LAN Maintenance or Support	160.00
	Level 1	Database analysis service	135.00
	Level 2	Database analysis service	150.00
	Level 3	Database analysis service	195.00
	Level 1	Computer or network or internet security	135.00
	Level 2	Computer or network or internet security	150.00
	Level 3	Computer or network or internet security	195.00
	Level 1	System installation service	135.00
	Level 2	System installation service	150.00
	Level 3	System installation service	195.00
	Level 1	System analysis service	135.00
	Level 2	System analysis service	150.00
	Level 3	System analysis service	195.00
	Level 1	Software coding service	135.00
	Level 2	Software coding service	150.00
	Level 3	Software coding service	195.00
	Level 1	Mainframe administration services	135.00
	Level 2	Mainframe administration services	150.00
	Level 3	Mainframe administration services	195.00
	Level 1	Wide area network WAN maintenance or support	135.00
	Level 2	Wide area network WAN maintenance or support	150.00
	Level 3	Wide area network WAN maintenance or support	195.00
	Level 1	Mainframe Protection Control/Scheduling - Global Variable	135.00
	Level 2	Mainframe Protection Control/Scheduling - Global Variable	150.00
	Level 3	Mainframe Protection Control/Scheduling - Global Variable	195.00
Management Information System MS			
Labor Discipline			On-Site Rate
	Level 1	<i>Telecommunications Planning Services</i>	155.00
	Level 2	<i>Telecommunications Planning Services</i>	175.00
	Level 3	<i>Telecommunications Planning Services</i>	225.00
	Level 1	<i>System architecture</i>	155.00
	Level 2	<i>System architecture</i>	175.00
	Level 3	<i>System architecture</i>	225.00
	Level 1	<i>Wide area network communication design</i>	135.00

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	Level 2	Wide area network communication design	150.00
	Level 3	Wide area network communication design	195.00
	Level 1	Local area network communication design	135.00
	Level 2	Local area network communication design	150.00
	Level 3	Local area network communication design	195.00
	Level 1	Database design	135.00
	Level 2	Database design	150.00
	Level 3	Database design	195.00
	Level 1	Network Planning Services	135.00
	Level 2	Network Planning Services	150.00
	Level 3	Network Planning Services	195.00
	Level 1	Systems Planning Services	135.00
	Level 2	Systems Planning Services	150.00
	Level 3	Systems Planning Services	195.00
	Level 1	Quality Assurance Inspector/Analyst	135.00
	Level 2	Quality Assurance Inspector/Analyst	150.00
	Level 3	Quality Assurance Inspector/Analyst	195.00
	Level 1	Database Administrators	135.00
	Level 2	Database Administrators	150.00
	Level 3	Database Administrators	195.00
	Level 1	Enterprise Service Bus Engineer	155.00
	Level 2	Enterprise Service Bus Engineer	175.00
	Level 3	Enterprise Service Bus Engineer	225.00
	Level 1	RDS Print Manager	135.00
	Level 2	RDS Print Manager	150.00
	Level 3	RDS Print Manager	195.00
	Level 1	QC Tester	135.00
	Level 2	QC Tester	150.00
	Level 3	QC Tester	195.00
	Level 1	Change Coordinators	135.00
	Level 2	Change Coordinators	150.00
	Level 3	Change Coordinators	195.00
	Level 1	Quality Control Planner	135.00
	Level 2	Quality Control Planner	150.00
	Level 3	Quality Control Planner	195.00
	Level 1	Quality Control Tester	135.00
	Level 2	Quality Control Tester	150.00
	Level 3	Quality Control Tester	195.00

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Installation Services			
Labor Discipline			On-Site Rate
	Level 1	Network/Phone Cabling	135.00
	Level 2	Network/Phone Cabling	150.00
	Level 3	Network/Phone Cabling	195.00
	Level 1	Security Cameras	135.00
	Level 2	Security Cameras	150.00
	Level 3	Security Cameras	195.00
	Level 1	Classroom Technology	135.00
	Level 2	Classroom Technology	150.00
	Level 3	Classroom Technology	195.00
System Design and Support			
Labor Discipline			On-Site Rate
	Level 1	Linux	135.00
	Level 2	Linux	150.00
	Level 3	Linux	195.00
	Level 1	Apple	135.00
	Level 2	Apple	150.00
	Level 3	Apple	195.00
	Level 1	Microsoft	135.00
	Level 2	Microsoft	150.00
	Level 3	Microsoft	195.00
	Level 1	Solaris	135.00
	Level 2	Solaris	150.00
	Level 3	Solaris	195.00
	Level 1	Network	135.00
	Level 2	Network	150.00
	Level 3	Network	195.00
	Level 1	High-performance Computing	135.00
	Level 2	High-performance Computing	150.00
	Level 3	High-performance Computing	195.00
	Level 1	Avaya/Nortel Telephony/IP Telephony	155.00
	Level 2	Avaya/Nortel Telephony/IP Telephony	175.00
	Level 3	Avaya/Nortel Telephony/IP Telephony	225.00
	Level 1	Performance and Monitoring	135.00
	Level 2	Performance and Monitoring	150.00
	Level 3	Performance and Monitoring	195.00

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Security			
Labor Discipline			On-Site Rate
	Level 1	Security Governance and Management	155.00
	Level 2	Security Governance and Management	175.00
	Level 3	Security Governance and Management	225.00
	Level 1	Security Policies and Procedures	155.00
	Level 2	Security Policies and Procedures	175.00
	Level 3	Security Policies and Procedures	225.00
	Level 1	Incident Response and Forensics	135.00
	Level 2	Incident Response and Forensics	150.00
	Level 3	Incident Response and Forensics	195.00
	Level 1	Risk management	155.00
	Level 2	Risk management	175.00
	Level 3	Risk management	225.00
	Level 1	Data Classification and Protection	135.00
	Level 2	Data Classification and Protection	150.00
	Level 3	Data Classification and Protection	195.00
	Level 1	Vulnerability Assessment and Penetration Testing	135.00
	Level 2	Vulnerability Assessment and Penetration Testing	150.00
	Level 3	Vulnerability Assessment and Penetration Testing	195.00
	Level 1	Application Security	135.00
	Level 2	Application Security	150.00
	Level 3	Application Security	195.00
	Level 1	Access Controls	135.00
	Level 2	Access Controls	150.00
	Level 3	Access Controls	195.00
	Level 1	Network Security	135.00
	Level 2	Network Security	150.00
	Level 3	Network Security	195.00
	Level 1	Security Architectures	155.00
	Level 2	Security Architectures	175.00
	Level 3	Security Architectures	225.00
	Level 1	Identity management	155.00
	Level 2	Identity management	175.00
	Level 3	Identity management	225.00
	Level 1	Data Encryption	135.00
	Level 2	Data Encryption	150.00
	Level 3	Data Encryption	195.00
	Level 1	HIPAA/Privacy	155.00
	Level 2	HIPAA/Privacy	175.00
	Level 3	HIPAA/Privacy	225.00

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Data Services			
Labor Discipline			On-Site Rate
	Level 1	Disaster Recovery Services	155.00
	Level 2	Disaster Recovery Services	175.00
	Level 3	Disaster Recovery Services	225.00
	Level 1	Data Conversion Services	135.00
	Level 2	Data Conversion Services	150.00
	Level 3	Data Conversion Services	195.00
	Level 1	Data Center Services	155.00
	Level 2	Data Center Services	175.00
	Level 3	Data Center Services	225.00
Security Risk Assessment Consulting			
Labor Discipline			On-Site Rate
	Level 1	Evaluate Network Security (WAN & Backbone components)	155.00
	Level 2	Evaluate Network Security (WAN & Backbone components)	175.00
	Level 3	Evaluate Network Security (WAN & Backbone components)	225.00
	Level 1	Identify Vulnerabilities (Network Element & Architecture Security)	155.00
	Level 2	Identify Vulnerabilities (Network Element & Architecture Security)	175.00
	Level 3	Identify Vulnerabilities (Network Element & Architecture Security)	225.00
	Level 1	Penetration Testing	155.00
	Level 2	Penetration Testing	175.00
	Level 3	Penetration Testing	225.00
	Level 1	Security Program Assessment	155.00
	Level 2	Security Program Assessment	175.00
	Level 3	Security Program Assessment	225.00
	Level 1	Risk Analysis	155.00
	Level 2	Risk Analysis	175.00
	Level 3	Risk Analysis	195.00
	Level 1	Social Engineering Testing	155.00
	Level 2	Social Engineering Testing	175.00
	Level 3	Social Engineering Testing	195.00
	Level 1	Determine Adequacy of Security Measures	155.00
	Level 2	Determine Adequacy of Security Measures	175.00
	Level 3	Determine Adequacy of Security Measures	195.00



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Personal Computer Support			
Labor Discipline			On-Site Rate
	Level 1	Microsoft Office	135.00
	Level 2	Microsoft Office	150.00
	Level 3	Microsoft Office	195.00
	Level 1	Microsoft PC Operating Systems	135.00
	Level 2	Microsoft PC Operating Systems	150.00
	Level 3	Microsoft PC Operating Systems	195.00
	Level 1	Mobile Device support (laptops, tablets, iPads, etc)	135.00
	Level 2	Mobile Device support (laptops, tablets, iPads, etc)	150.00
	Level 3	Mobile Device support (laptops, tablets, iPads, etc)	195.00
	Level 1	PC Peripherals (printers, external drives etc	135.00
	Level 2	PC Peripherals (printers, external drives etc	150.00
	Level 3	PC Peripherals (printers, external drives etc	195.00
	Level 1	PC Imaging and Deployment	135.00
	Level 2	PC Imaging and Deployment	150.00
	Level 3	PC Imaging and Deployment	195.00
Application Development and Support			
Labor Discipline			On-Site Rate
	Level 1	Java/J2EE	135.00
	Level 2	Java/J2EE	150.00
	Level 3	Java/J2EE	195.00
	Level 1	PHP/MySQL	135.00
	Level 2	PHP/MySQL	150.00
	Level 3	PHP/MySQL	195.00
	Level 1	ASP/.NET/MSSQL	135.00
	Level 2	ASP/.NET/MSSQL	150.00
	Level 3	ASP/.NET/MSSQL	195.00
	Level 1	Creston	135.00
	Level 2	Creston	150.00
	Level 3	Creston	195.00
	Level 1	Cold Fusion	135.00
	Level 2	Cold Fusion	150.00
	Level 3	Cold Fusion	195.00
	Level 1	Oracle/PeopleSoft	155.00
	Level 2	Oracle/PeopleSoft	175.00
	Level 3	Oracle/PeopleSoft	195.00

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	Level 1	<b>COBOL</b>	135.00
	Level 2	<b>COBOL</b>	150.00
	Level 3	<b>COBOL</b>	195.00
	Level 1	<b>Banner</b>	135.00
	Level 2	<b>Banner</b>	150.00
	Level 3	<b>Banner</b>	195.00
	Level 1	<b>Mainframe Production Control</b>	135.00
	Level 2	<b>Mainframe Production Control</b>	150.00
	Level 3	<b>Mainframe Production Control</b>	195.00
	Level 1	<b>SDLC Performance Management</b>	135.00
	Level 2	<b>SDLC Performance Management</b>	150.00
	Level 3	<b>SDLC Performance Management</b>	195.00
	Level 1	<b>SDLC - Business Plans</b>	135.00