



State of Oklahoma
Office of Management and Enterprise Services
Information Services Division

AWARDED VENDOR INFORMATION

Supplier Name: Peak Methods, Inc. dba Peak UpTime

Vendor ID#: 287771

Primary Contact: Jennifer McCuistian

Email: Jennifer.mccuistian@peakuptime.com

Secondary Contact: Rick Gibbens

Phone #: 1-918-585-8488

Email: Rick.gibbens@peakuptime.com

Website: www.peakuptime.com

Contract ID #: 3782

P/Card Accepted: ☒ Yes ☐ No

Email Address to Rick.gibbens@peakuptime.com
Receive ITSW1025
SOW Notifications:

CONTRACT

State of Oklahoma

Dispatch via Print

Vendor ID 0000287771
PEAK UPTIME
13431 N. BROADWAY
OKLAHOMA CITY OK 73114-2224

Contract ID		Page	
000000000000000000000000003782		1 of 4	
Contract Dates	Currency	Rate Type	Rate Date
07/01/2014 to 06/30/2015	USD	CRRNT	PO Date
Description:		Contract Maximum	
ITSW1025 IT Staffing		0.00	
Allow Open Item Reference			
TYPE: STATEWIDE			

Tax Exempt? Y Tax Exempt ID:736017987

Tax Exempt? Y		Tax Exempt ID: 736017987		Minimum Order		Maximum / Open	
Line #	Cat CD / Item ID / Item Desc	Qty	Amt	Qty	Amt	Qty	Amt
1	81112211 / Infrastructure Infrastructure consists of the following consulting services: Enterprise Architecture Data Center Engineering for high Availability Enterprise Application and Desktop Virtualization Integration between on-site services with cloud/managed services Network Design and Security Identity Management and Federation Enterprise Messaging and/or E-Discovery VOIP and Unified Communications EDI/HL7 Messaging Network Assessment SOA Governance Complex System Performance Tuning Network Administrator Network Specialist	0.00	0.00	0.00	0.00	0.00	0.00
	Contract Base Pricing	0.01000	HR		0001		
2	81111811 / Help Desk Help Desk consists of the following consulting services: Application and Personal Computer Support	0.00	0.00	0.00	0.00	0.00	0.00
	Contract Base Pricing	0.01000	HR		0001		
3	80161507 / Audio and Visual Services Audio and Visual Services consists of the following consulting services: Wire Pulls and Terminations Equipment Racking Flat Panel Display Mounting/Rigging Speaker Mounting/Rigging Rack Dressing Cable Management Ability to Read and Interpret System Schematics Audio/Visual Design	0.00	0.00	0.00	0.00	0.00	0.00
	Contract Base Pricing	0.01000	HR		0001		
4	81112208 / Security Design and Support Security Design and Support consists of the following consulting services: Forensics/Incident Response Business Continuity/Disaster Recovery Planning Policy Creation/Compliance System Hardening Access Control Methodologies Vulnerability and Penetration Testing Code Review Security Operations Center Staff	0.00	0.00	0.00	0.00	0.00	0.00

Final = The price is final after adjustments
Hard = Apply adjustments regardless of other adjustments
Skip = Skip adjustments if any other adjustments have been applied

Authorized Signature

Risa D. McKim



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PEAK UPTIME
13431 N. BROADWAY
OKLAHOMA CITY OK 73114-2224

Contract ID 0000000000000000000000003782			Page 3 of 4	
Contract Dates 07/01/2014 to 06/30/2015		Currency USD	Rate Type CRRNT	Rate Date PO Date
Description: ITSW1025 IT Staffing			Contract Maximum 0.00	
Allow Open Item Reference				
TYPE: STATEWIDE				

Tax Exempt? Y Tax Exempt ID:736017987

Line #	Cat CD / Item ID / Item Desc	Minimum Order Qty	Amt	Maximum / Open Qty	Amt
	RDS Print Manager QC Tester Change Coordinator Quality Control Planner Quality Control Tester				
	Contract Base Pricing	0.01000	HR	0001	
8	81111809 / Installation Services Installation consists of the following consulting services: Network/Phone Cabling Security Camera Classroom Technology	0.00	0.00	0.00	0.00
	Contract Base Pricing	0.01000	HR	0001	
9	81111504 / System Design and Support System Design and Support consists of the following consulting services: Linux Apple Microsoft Solaris Network High-Performance Computing Avaya/Nortel Telephony/IP Telephony Performance and Monitoring	0.00	0.00	0.00	0.00
	Contract Base Pricing	0.01000	HR	0001	
10	81111801 / Security Security consists of the following consulting services: Security Governance and Management Security Policies and Procedures Incident Response and Forensics Risk Management Data Classification and Protection Vulnerability Assessment and Penetration Testing Application Security Access Control Network Security Architectures Identity Management Data Encryption HIPAA/Privacy	0.00	0.00	0.00	0.00
	Contract Base Pricing	0.01000	HR	0001	

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Authorized Signature

Peak UpTime

Infrastructure			
Labor Discipline			Hourly Rate
		Integration between on-site services with	175.00
		Enterprise Application and Desktop Virtu	175.00
		Network Design and Security	175.00
		VOIP and Unified Communications	125.00
		Network Assessment	125.00
		Data Center Engineering for High Availa	175.00
		Complex System Performance Tuning	175.00
		Network Administrator	125.00
		Network Specialist	150.00
		Enterprise Architecture	175.00
Help Desk Support			
Labor Discipline			Hourly Rate
	Tier 1 Support (MS O/S and Office)	Application and Personal Computer Sup	85.00
	Tier 2 Support (Basic Network and Server)	Application and Personal Computer Sup	100.00
	Tier 3 Support (Advanced Network and Serve	Application and Personal Computer Sup	175.00
Audio Visual Installation and Services			
Labor Discipline			Hourly Rate
		Wire pulls and termination	65.00
		Equipment Racking	65.00
		Flat Panel Display mounting/rigging	65.00
		Speaker mounting/rigging	65.00
		Rack Dressing	65.00
		Cable Management	65.00
	RCDD Equivelant	Ability to read and interpret system sche	150.00
Security Design and Support			
Labor Discipline			On-Site Rate
		Business Continuity/Disaster recovery P	225.00
		Policy Creation/Compliance	250.00
Administrative Services			
Labor Discipline			On-Site Rate
		IT Project management	125.00
		IT Strategic Planning	175.00
		Service Level Agreement	150.00

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System and System Component Administration Services			
	Labor Discipline		On-Site Rate
	Local Area network LAN Maintenance or		150.00
	Database analysis service		250.00
	Computer or network or internet security		175.00
Network Infrastructure	System installation service		125.00
Data Center	System installation service		175.00
Security LAN/WAN	System installation service		150.00
	System analysis service		175.00
	Mainframe administration services		275.00
	Wide area network WAN maintenance or		175.00
Management Information System MS			
	Labor Discipline		On-Site Rate
	Telecommunications Planning Services		150.00
	System architecture		175.00
	Wide area network communication design		150.00
	Local area network communication design		150.00
	Network Planning Services		150.00
	Systems Planning Services		175.00
Installation Services			
	Labor Discipline		On-Site Rate
	Network/Phone Cabling		75.00
Student/Staff/Administration Desktop Services	Classroom Technology		85.00
Interactive Whiteboard/Projector/Display Solution	Classroom Technology		65.00
Network Services (Wired and Wireless)	Classroom Technology		110.00
Server and Data Center Services	Classroom Technology		150.00
Firewall/Content Filtering/Bandwidth Management	Classroom Technology		135.00
Cloud Services	Classroom Technology		150.00
Data Protection Services	Classroom Technology		100.00
System Design and Support			
	Labor Discipline		On-Site Rate
	High-performance Computing		175.00
	Avaya/Nortel Telephony/IP Telephony		125.00
iOS and Desktop O/S	Apple		100.00
Server O/S	Apple		175.00
Desktop and Office Products	Microsoft		100.00
Server O/S	Microsoft		175.00
	Performance and Monitoring		125.00
	Network		125.00
Security			
	Labor Discipline		On-Site Rate
	Network Security		175.00

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Data Services			
Labor Discipline		On-Site Rate	
	Disaster Recovery Services		175.00
	Data Center Services		175.00
Security Risk Assessment Consulting			
Labor Discipline		On-Site Rate	
	Evaluate Network Security (WAN & Back		150.00
	Identify Vulnerabilities (Network Element		150.00
Personal Computer Support			
Labor Discipline		On-Site Rate	
	Microsoft Office		100.00
	Microsoft PC Operating Systems		100.00
	PC Peripherals (printers, external drives,		100.00
	Mobile Device support (laptops, tablets,		100.00
	PC Imaging and Deployment		100.00