



State of Oklahoma  
Office of Management and Enterprise Services  
Information Services Division

AWARDED VENDOR INFORMATION

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**Supplier Name:** Acro Service Corporation

**Vendor ID#:** 363212

**Primary Contact:** Diego Garcia

**Email:** dgarcia@acrocorp.com

**Secondary Contact:** Rick Faber

**Phone #:** 1- 734 - 591 - 1100

**Email:** rfaber@acrocorp.com

**Website:** <https://www.acrocorp.com/>

**Contract ID #:** 3743

**P/Card Accepted:** ☒ Yes ☐ No

**Email Address to** dgarcia@acrocorp.com  
**Receive ITSW1025**

**SOW Notifications:**



# CONTRACT

State of Oklahoma

Dispatch via Print

**Vendor ID** 0000363212  
ACRO SERVICE CORP  
39209 WEST SIX MILE ROAD STE 250  
LIVONIA MI 48152-2681

<b>Contract ID</b> 0000000000000000000000003743			<b>Page</b> 1 of 5	
<b>Contract Dates</b> 07/01/2014 to 06/30/2015		<b>Currency</b> USD	<b>Rate Type</b> CRRNT	<b>Rate Date</b> PO Date
<b>Description:</b> ITSW1025 IT Staffing			<b>Contract Maximum</b> 0.00	
<b>Allow Open Item Reference</b>				
<b>TYPE: STATEWIDE</b>				

Tax Exempt? Y Tax Exempt ID:736017987

Line #	Cat CD / Item ID / Item Desc	Minimum Order		Maximum / Open	
		Qty	Amt	Qty	Amt
1	81112211 / Infrastructure Infrastructure consists of the following consulting services:  Enterprise Architecture Data Center Engineering for high Availability Enterprise Application and Desktop Virtualization Integration between on-site services with cloud/managed services Network Design and Security Identity Management and Federation Enterprise Messaging and/or E-Discovery VOIP and Unified Communications EDI/HL7 Messaging Network Assessment SOA Governance Complex System Performance Tuning Network Administrator Network Specialist	0.01	0.00	0.00	0.00
	Contract Base Pricing	0.01000	HR	0001	
2	81111811 / Help Desk Help Desk consists of the following consulting services: Application and Personal Computer Support	0.00	0.00	0.00	0.00
	Contract Base Pricing	0.01000	HR	0001	
3	81112200 / Software Maintenance and Support Software Maintenance and Support consists of the following consulting services: Development Software Maintenance System Management Software Maintenance	0.00	0.00	0.00	0.00
	Contract Base Pricing	0.01000	HR	0001	
4	80161507 / Audio and Visual Services Audio and Visual Services consists of the following consulting services: Wire Pulls and Terminations Equipment Racking Flat Panel Display Mounting/Rigging Speaker Mounting/Rigging Rack Dressing Cable Management Ability to Read and Interpret System Schematics Audio/Visual Design	0.00	0.00	0.00	0.00
	Contract Base Pricing	0.01000	HR	0001	

Final = The price is final after adjustments  
Hard = Apply adjustments regardless of other adjustments  
Skip = Skip adjustments if any other adjustments have been applied

Authorized Signature

*Lisa D. McKim*





## CONTRACT

# State of Oklahoma

### Dispatch via Print

**Vendor ID** 0000363212  
ACRO SERVICE CORP  
39209 WEST SIX MILE ROAD STE 250  
LIVONIA MI 48152-2681

<b>Contract ID</b>		<b>Page</b>	
000000000000000000000000003743		4 of 5	
<b>Contract Dates</b>	<b>Currency</b>	<b>Rate Type</b>	<b>Rate Date</b>
07/01/2014 to 06/30/2015	USD	CRRNT	PO Date
<b>Description:</b>		<b>Contract Maximum</b>	
ITSW1025 IT Staffing		0.00	
<b>Allow Open Item Reference</b>			
<b>TYPE: STATEWIDE</b>			

Tax Exempt? Y      Tax Exempt ID:736017987

Line #	Cat CD / Item ID / Item Desc	Minimum Order Qty	Order Amt	Maximum / Open Qty	Open Amt
	Security consists of the following consulting services: Security Governance and Management Security Policies and Procedures Incident Response and Forensics Risk Management Data Classification and Protection Vulnerability Assessment and Penetration Testing Application Security Access Control Network Security Architectures Identity Management Data Encryption HIPAA/Privacy				
	Contract Base Pricing	0.01000	HR	0001	
12	81112004 / Data Services Data Services consists of the following consulting services: Disaster Recovery Service Data Conversions Services Data Center Services	0.00	0.00	0.00	0.00
	Contract Base Pricing	0.01000	HR	0001	
13	81111801 / Security Risk Assessment Consulting Security Risk Assessment consists of the following consulting services: Evaluate Network Security (WAN Backbone Components) Identify Vulnerabilities (Network Element & Architecture Security) Penetration Testing Security Program Assessment Risk Analysis Social Engineering Testing Determine Adequacy of Security measures	0.00	0.00	0.00	0.00
	Contract Base Pricing	0.01000	HR	0001	
14	81111812 / Personal Computer Support Personal Computer Support consists of the following consulting services: Microsoft Office Microsoft PC Operating Systems Mobile Device Support (laptops, tablets, iPads, etc) PC Peripherals (printers, external drives etc) PC Imaging and Deployment	0.00	0.00	0.00	0.00
	Contract Base Pricing	0.01000	HR	0001	

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Infrastructure			
	Labor Discipline		Hourly Rate
Level 1	Enterprise Architecture		\$ 71.76
Level 2	Enterprise Architecture		\$ 80.73
Level 3	Enterprise Architecture		\$ 89.70
Level 1	Data Center Engineering for High Availability		\$ 55.20
Level 2	Data Center Engineering for High Availability		\$ 62.10
Level 3	Data Center Engineering for High Availability		\$ 69.00
Level 1	Enterprise Application and Desktop Virtualization		\$ 55.20
Level 2	Enterprise Application and Desktop Virtualization		\$ 62.10
Level 3	Enterprise Application and Desktop Virtualization		\$ 69.00
Level 1	Integration between on-site services with cloud/managed services		\$ 60.72
Level 2	Integration between on-site services with cloud/managed services		\$ 68.31
Level 3	Integration between on-site services with cloud/managed services		\$ 75.90
Level 1	Network Design and Security		\$ 52.44
Level 2	Network Design and Security		\$ 59.00
Level 3	Network Design and Security		\$ 65.55
Level 1	Identity management and Federation		\$ 52.44
Level 2	Identity management and Federation		\$ 59.00
Level 3	Identity management and Federation		\$ 65.55
Level 1	Enterprise messaging and/or E-Discovery		\$ 44.16
Level 2	Enterprise messaging and/or E-Discovery		\$ 49.68
Level 3	Enterprise messaging and/or E-Discovery		\$ 55.20
Level 1	VOIP and Unified Communications		\$ 46.92
Level 2	VOIP and Unified Communications		\$ 52.79
Level 3	VOIP and Unified Communications		\$ 58.65
Level 1	EDI/HL7 Messaging		\$ 57.33
Level 2	EDI/HL7 Messaging		\$ 63.70
Level 3	EDI/HL7 Messaging		\$ 70.07
Level 1	Network Assessment		\$ 38.84
Level 2	Network Assessment		\$ 43.16
Level 3	Network Assessment		\$ 47.48
Level 1	SOA Governance		\$ 62.95
Level 2	SOA Governance		\$ 69.94
Level 3	SOA Governance		\$ 76.93
Level 1	Complex system performance tuning		\$ 53.82
Level 2	Complex system performance tuning		\$ 59.80
Level 3	Complex system performance tuning		\$ 65.78
Level 1	Network Administrator		\$ 37.21
Level 2	Network Administrator		\$ 41.34
Level 3	Network Administrator		\$ 45.47
Level 1	Network Specialist		\$ 32.53
Level 2	Network Specialist		\$ 36.14
Level 3	Network Specialist		\$ 39.75
Help Desk Support			
	Labor Discipline		Hourly Rate
Level 1	Application and Personal Computer Support		\$ 26.04
Level 2	Application and Personal Computer Support		\$ 29.30
Level 3	Application and Personal Computer Support		\$ 32.55
Software Maintenance and Support			
	Labor Discipline		Hourly Rate
Level 1	Development Software maintenance		\$ 46.78
Level 2	Development Software maintenance		\$ 52.63
Level 3	Development Software maintenance		\$ 58.48
Level 1	System management software Maintenance		\$ 46.78
Level 2	System management software Maintenance		\$ 52.63
Level 3	System management software Maintenance		\$ 58.48
Audio Visual Installation and Services			
	Labor Discipline		Hourly Rate
Level 1	Wire pulls and termination		\$ 25.48
Level 2	Wire pulls and termination		\$ 28.67
Level 3	Wire pulls and termination		\$ 31.85
Level 1	Equipment Racking		\$ 25.48
Level 2	Equipment Racking		\$ 28.67
Level 3	Equipment Racking		\$ 31.85
Level 1	Flat Panel Display mounting/rigging		\$ 25.48
Level 2	Flat Panel Display mounting/rigging		\$ 28.67
Level 3	Flat Panel Display mounting/rigging		\$ 31.85
Level 1	Speaker mounting/rigging		\$ 25.48
Level 2	Speaker mounting/rigging		\$ 28.67
Level 3	Speaker mounting/rigging		\$ 31.85



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	Level 1	Rack Dressing	\$ 25.48
	Level 2	Rack Dressing	\$ 28.67
	Level 3	Rack Dressing	\$ 31.85
	Level 1	Cable Management	\$ 25.48
	Level 2	Cable Management	\$ 28.67
	Level 3	Cable Management	\$ 31.85
	Level 1	Ability to read and interpret system schematics	\$ 25.48
	Level 2	Ability to read and interpret system schematics	\$ 28.67
	Level 3	Ability to read and interpret system schematics	\$ 31.85
	Level 1	Audio/Visual Design	\$ 28.00
	Level 2	Audio/Visual Design	\$ 31.50
	Level 3	Audio/Visual Design	\$ 35.00
<b>Security Design and Support</b>			
<b>Labor Discipline</b>			<b>On-Site Rate</b>
	Level 1	Forensics/Incident response	\$ 49.68
	Level 2	Forensics/Incident response	\$ 55.89
	Level 3	Forensics/Incident response	\$ 62.10
	Level 1	Business Continuity/Disaster recovery Planning	\$ 62.10
	Level 2	Business Continuity/Disaster recovery Planning	\$ 62.10
	Level 3	Business Continuity/Disaster recovery Planning	\$ 69.00
	Level 1	Policy Creation/Compliance	\$ 35.88
	Level 2	Policy Creation/Compliance	\$ 40.37
	Level 3	Policy Creation/Compliance	\$ 44.85
	Level 1	System Hardening	\$ 52.44
	Level 2	System Hardening	\$ 59.00
	Level 3	System Hardening	\$ 65.55
	Level 1	Access Control Methodologies	\$ 49.68
	Level 2	Access Control Methodologies	\$ 55.89
	Level 3	Access Control Methodologies	\$ 62.10
	Level 1	Vulnerability and Penetration testing	\$ 41.95
	Level 2	Vulnerability and Penetration testing	\$ 47.20
	Level 3	Vulnerability and Penetration testing	\$ 52.44
	Level 1	Code Review	\$ 38.64
	Level 2	Code Review	\$ 43.47
	Level 3	Code Review	\$ 48.30
	Level 1	Security Operations Center Staff	\$ 38.64
	Level 2	Security Operations Center Staff	\$ 43.47
	Level 3	Security Operations Center Staff	\$ 48.30
<b>Administrative Services</b>			
<b>Labor Discipline</b>			<b>On-Site Rate</b>
	Level 1	IT Project management	\$ 55.20
	Level 2	IT Project management	\$ 62.10
	Level 3	IT Project management	\$ 69.00
	Level 1	IT Governance	\$ 55.20
	Level 2	IT Governance	\$ 62.10
	Level 3	IT Governance	\$ 69.00
	Level 1	IT Strategic Planning	\$ 49.68
	Level 2	IT Strategic Planning	\$ 55.89
	Level 3	IT Strategic Planning	\$ 62.10
	Level 1	IT Marketing and branding	\$ 51.89
	Level 2	IT Marketing and branding	\$ 58.37
	Level 3	IT Marketing and branding	\$ 64.86
	Level 1	IT Costing and Rate Analysis	\$ 49.68
	Level 2	IT Costing and Rate Analysis	\$ 55.89
	Level 3	IT Costing and Rate Analysis	\$ 62.10
	Level 1	IT CRM	\$ 60.72
	Level 2	IT CRM	\$ 68.31
	Level 3	IT CRM	\$ 75.90
	Level 1	IT Physical Workspace Planning	\$ 38.64
	Level 2	IT Physical Workspace Planning	\$ 43.47
	Level 3	IT Physical Workspace Planning	\$ 48.30
	Level 1	IT Asset Lifecycle Management	\$ 55.20
	Level 2	IT Asset Lifecycle Management	\$ 62.10
	Level 3	IT Asset Lifecycle Management	\$ 69.00
	Level 1	Usability Consulting	\$ 55.20
	Level 2	Usability Consulting	\$ 62.10
	Level 3	Usability Consulting	\$ 69.00
	Level 1	Process/Service Improvement Coordinators	\$ 40.48
	Level 2	Process/Service Improvement Coordinators	\$ 44.98
	Level 3	Process/Service Improvement Coordinators	\$ 49.48
	Level 1	Service Level Agreement	\$ 40.48
	Level 2	Service Level Agreement	\$ 44.98
	Level 3	Service Level Agreement	\$ 49.48



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	Level 1	IT Portfolio Management	\$ 67.28
	Level 2	IT Portfolio Management	\$ 74.75
	Level 3	IT Portfolio Management	\$ 82.23
	Level 1	Business Requirements Gathering	\$ 44.46
	Level 2	Business Requirements Gathering	\$ 49.40
	Level 3	Business Requirements Gathering	\$ 54.34
	Level 1	Business Analysts	\$ 44.46
	Level 2	Business Analysts	\$ 49.40
	Level 3	Business Analysts	\$ 54.34
	Level 1	Business Process ENG/MGT and Assessment	\$ 44.46
	Level 2	Business Process ENG/MGT and Assessment	\$ 49.40
	Level 3	Business Process ENG/MGT and Assessment	\$ 54.34
	Level 1	Technical Writer	\$ 33.70
	Level 2	Technical Writer	\$ 37.44
	Level 3	Technical Writer	\$ 41.18
	Level 1	IT End-User Trainer	\$ 33.70
	Level 2	IT End-User Trainer	\$ 37.44
	Level 3	IT End-User Trainer	\$ 41.18
	Level 1	Capacity Planning & Performance Specialist	\$ 46.80
	Level 2	Capacity Planning & Performance Specialist	\$ 52.00
	Level 3	Capacity Planning & Performance Specialist	\$ 57.20

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System and System Component Administration Services			
Labor Discipline			On-Site Rate
Level 1	Local Area network LAN Maintenance or Support		\$ 38.64
Level 2	Local Area network LAN Maintenance or Support		\$ 43.47
Level 3	Local Area network LAN Maintenance or Support		\$ 48.30
Level 1	Database analysis service		\$ 49.14
Level 2	Database analysis service		\$ 54.60
Level 3	Database analysis service		\$ 60.06
Level 1	Computer or network or internet security		\$ 41.40
Level 2	Computer or network or internet security		\$ 46.58
Level 3	Computer or network or internet security		\$ 51.75
Level 1	System installation service		\$ 33.93
Level 2	System installation service		\$ 37.70
Level 3	System installation service		\$ 41.47
Level 1	System analysis service		\$ 33.93
Level 2	System analysis service		\$ 37.70
Level 3	System analysis service		\$ 41.47
Level 1	Software coding service		\$ 52.30
Level 2	Software coding service		\$ 58.11
Level 3	Software coding service		\$ 63.92
Level 1	Mainframe administration services		\$ 63.18
Level 2	Mainframe administration services		\$ 70.20
Level 3	Mainframe administration services		\$ 77.22
Level 1	Wide area network WAN maintenance or support		\$ 49.14
Level 2	Wide area network WAN maintenance or support		\$ 54.60
Level 3	Wide area network WAN maintenance or support		\$ 60.06
Level 1	Mainframe Protection Control/Scheduling - Global Variable		\$ 38.64
Level 2	Mainframe Protection Control/Scheduling - Global Variable		\$ 43.47
Level 3	Mainframe Protection Control/Scheduling - Global Variable		\$ 48.30
Management Information System MS			
Labor Discipline			On-Site Rate
Level 1	Telecommunications Planning Services		\$ 51.16
Level 2	Telecommunications Planning Services		\$ 57.56
Level 3	Telecommunications Planning Services		\$ 63.95
Level 1	System architecture		\$ 55.20
Level 2	System architecture		\$ 62.10
Level 3	System architecture		\$ 69.00
Level 1	Wide area network communication design		\$ 55.20
Level 2	Wide area network communication design		\$ 62.10
Level 3	Wide area network communication design		\$ 69.00
Level 1	Local area network communication design		\$ 51.34
Level 2	Local area network communication design		\$ 57.75
Level 3	Local area network communication design		\$ 64.17
Level 1	Database design		\$ 52.99
Level 2	Database design		\$ 59.62
Level 3	Database design		\$ 66.24
Level 1	Network Planning Services		\$ 52.99
Level 2	Network Planning Services		\$ 59.62
Level 3	Network Planning Services		\$ 66.24
Level 1	Systems Planning Services		\$ 52.99
Level 2	Systems Planning Services		\$ 59.62
Level 3	Systems Planning Services		\$ 66.24
Level 1	Quality Assurance Inspector/Analyst		\$ 46.37
Level 2	Quality Assurance Inspector/Analyst		\$ 52.16
Level 3	Quality Assurance Inspector/Analyst		\$ 57.96
Level 1	Database Administrators		\$ 51.16
Level 2	Database Administrators		\$ 57.56
Level 3	Database Administrators		\$ 63.95
Level 1	Enterprise Service Bus Engineer		\$ 51.16
Level 2	Enterprise Service Bus Engineer		\$ 57.56
Level 3	Enterprise Service Bus Engineer		\$ 63.95
Level 1	RDS Print Manager		\$ 46.37
Level 2	RDS Print Manager		\$ 52.16
Level 3	RDS Print Manager		\$ 57.96
Level 1	QC Tester		\$ 46.37
Level 2	QC Tester		\$ 52.16
Level 3	QC Tester		\$ 57.96
Level 1	Change Coordinators		\$ 46.37
Level 2	Change Coordinators		\$ 52.16
Level 3	Change Coordinators		\$ 57.96
Level 1	Quality Control Planner		\$ 46.37
Level 2	Quality Control Planner		\$ 52.16
Level 3	Quality Control Planner		\$ 57.96
Level 1	Quality Control Tester		\$ 46.37
Level 2	Quality Control Tester		\$ 52.16
Level 3	Quality Control Tester		\$ 57.96
Installation Services			
Labor Discipline			On-Site Rate
Level 1	Network/Phone Cabling		\$ 25.54
Level 2	Network/Phone Cabling		\$ 28.73
Level 3	Network/Phone Cabling		\$ 31.92
Level 1	Security Cameras		\$ 25.54
Level 2	Security Cameras		\$ 28.73
Level 3	Security Cameras		\$ 31.92
Level 1	Classroom Technology		\$ 25.54
Level 2	Classroom Technology		\$ 28.73
Level 3	Classroom Technology		\$ 31.92
System Design and Support			
Labor Discipline			On-Site Rate
Level 1	Linux		\$ 40.85
Level 2	Linux		\$ 45.95
Level 3	Linux		\$ 51.06
Level 1	Apple		\$ 35.33
Level 2	Apple		\$ 39.74
Level 3	Apple		\$ 44.16
Level 1	Microsoft		\$ 35.33
Level 2	Microsoft		\$ 39.74
Level 3	Microsoft		\$ 44.16
Level 1	Solaris		\$ 41.40
Level 2	Solaris		\$ 46.58
Level 3	Solaris		\$ 51.75
Level 1	Network		\$ 38.64
Level 2	Network		\$ 43.47

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Level 3	Network	\$ 48.30
Level 1	High-performance Computing	\$ 44.16
Level 2	High-performance Computing	\$ 49.68
Level 3	High-performance Computing	\$ 55.20
Level 1	Avaya/Nortel Telephony/IP Telephony	\$ 40.85
Level 2	Avaya/Nortel Telephony/IP Telephony	\$ 45.95
Level 3	Avaya/Nortel Telephony/IP Telephony	\$ 51.06
Level 1	Performance and Monitoring	\$ 38.64
Level 2	Performance and Monitoring	\$ 43.47
Level 3	Performance and Monitoring	\$ 48.30
<b>Security</b>		
<b>Labor Discipline</b>		<b>On-Site Rate</b>
Level 1	Security Governance and Management	\$ 41.40
Level 2	Security Governance and Management	\$ 46.58
Level 3	Security Governance and Management	\$ 51.75
Level 1	Security Policies and Procedures	\$ 35.70
Level 2	Security Policies and Procedures	\$ 40.16
Level 3	Security Policies and Procedures	\$ 44.62
Level 1	Incident Response and Forensics	\$ 39.74
Level 2	Incident Response and Forensics	\$ 44.71
Level 3	Incident Response and Forensics	\$ 49.68
Level 1	Risk management	\$ 40.58
Level 2	Risk management	\$ 45.65
Level 3	Risk management	\$ 50.72
Level 1	Data Classification and Protection	\$ 35.70
Level 2	Data Classification and Protection	\$ 40.16
Level 3	Data Classification and Protection	\$ 44.62
Level 1	Vulnerability Assessment and Penetration Testing	\$ 40.58
Level 2	Vulnerability Assessment and Penetration Testing	\$ 45.65
Level 3	Vulnerability Assessment and Penetration Testing	\$ 50.72
Level 1	Application Security	\$ 38.64
Level 2	Application Security	\$ 43.47
Level 3	Application Security	\$ 48.30
Level 1	Access Controls	\$ 35.70
Level 2	Access Controls	\$ 40.16
Level 3	Access Controls	\$ 44.62
Level 1	Network Security	\$ 41.40
Level 2	Network Security	\$ 46.58
Level 3	Network Security	\$ 51.75
Level 1	Security Architectures	\$ 40.85
Level 2	Security Architectures	\$ 45.95
Level 3	Security Architectures	\$ 51.06
Level 1	Identity management	\$ 35.70
Level 2	Identity management	\$ 40.16
Level 3	Identity management	\$ 44.62
Level 1	Data Encryption	\$ 38.64
Level 2	Data Encryption	\$ 43.47
Level 3	Data Encryption	\$ 48.30
Level 1	HIPAA/Privacy	\$ 35.70
Level 2	HIPAA/Privacy	\$ 40.16
Level 3	HIPAA/Privacy	\$ 44.62

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Data Services			
	Labor Discipline		On-Site Rate
Level 1	Disaster Recovery Services		\$ 28.00
Level 2	Disaster Recovery Services		\$ 31.50
Level 3	Disaster Recovery Services		\$ 35.00
Level 1	Data Conversion Services		\$ 28.00
Level 2	Data Conversion Services		\$ 31.50
Level 3	Data Conversion Services		\$ 35.00
Level 1	Data Center Services		\$ 28.00
Level 2	Data Center Services		\$ 31.50
Level 3	Data Center Services		\$ 35.00
Security Risk Assessment Consulting			
	Labor Discipline		On-Site Rate
Level 1	Evaluate Network Security (WAN & Backbone components)		\$ 41.95
Level 2	Evaluate Network Security (WAN & Backbone components)		\$ 47.20
Level 3	Evaluate Network Security (WAN & Backbone components)		\$ 52.44
Level 1	Identify Vulnerabilities (Network Element & Architecture Security)		\$ 41.95
Level 2	Identify Vulnerabilities (Network Element & Architecture Security)		\$ 47.20
Level 3	Identify Vulnerabilities (Network Element & Architecture Security)		\$ 52.44
Level 1	Penetration Testing		\$ 41.95
Level 2	Penetration Testing		\$ 47.20
Level 3	Penetration Testing		\$ 52.44
Level 1	Security Program Assessment		\$ 41.95
Level 2	Security Program Assessment		\$ 47.20
Level 3	Security Program Assessment		\$ 52.44
Level 1	Risk Analysis		\$ 41.95
Level 2	Risk Analysis		\$ 47.20
Level 3	Risk Analysis		\$ 52.44
Level 1	Social Engineering Testing		\$ 41.95
Level 2	Social Engineering Testing		\$ 47.20
Level 3	Social Engineering Testing		\$ 52.44
Level 1	Determine Adequacy of Security Measures		\$ 41.95
Level 2	Determine Adequacy of Security Measures		\$ 47.20
Level 3	Determine Adequacy of Security Measures		\$ 52.44
Personal Computer Support			
	Labor Discipline		On-Site Rate
Level 1	Microsoft Office		\$ 28.00
Level 2	Microsoft Office		\$ 31.50
Level 3	Microsoft Office		\$ 35.00
Level 1	Microsoft PC Operating Systems		\$ 28.00
Level 2	Microsoft PC Operating Systems		\$ 31.50
Level 3	Microsoft PC Operating Systems		\$ 35.00
Level 1	Mobile Device support (laptops, tablets, iPads, etc)		\$ 28.00
Level 2	Mobile Device support (laptops, tablets, iPads, etc)		\$ 31.50
Level 3	Mobile Device support (laptops, tablets, iPads, etc)		\$ 35.00
Level 1	PC Peripherals (printers, external drives etc		\$ 28.00
Level 2	PC Peripherals (printers, external drives etc		\$ 31.50
Level 3	PC Peripherals (printers, external drives etc		\$ 35.00
Level 1	PC Imaging and Deployment		\$ 28.00
Level 2	PC Imaging and Deployment		\$ 31.50
Level 3	PC Imaging and Deployment		\$ 35.00
Application Development and Support			
	Labor Discipline		On-Site Rate
Level 1	Java/J2EE		\$ 55.20
Level 2	Java/J2EE		\$ 62.10
Level 3	Java/J2EE		\$ 69.00
Level 1	PHP/MySQL		\$ 44.16
Level 2	PHP/MySQL		\$ 49.68
Level 3	PHP/MySQL		\$ 55.20
Level 1	ASP/.NET/MSSQL		\$ 49.68
Level 2	ASP/.NET/MSSQL		\$ 55.89
Level 3	ASP/.NET/MSSQL		\$ 62.10
Level 1	Creston		\$ 40.66
Level 2	Creston		\$ 45.75
Level 3	Creston		\$ 50.83
Level 1	Cold Fusion		\$ 55.20
Level 2	Cold Fusion		\$ 62.10
Level 3	Cold Fusion		\$ 69.00
Level 1	Oracle/PeopleSoft		\$ 60.72
Level 2	Oracle/PeopleSoft		\$ 68.31
Level 3	Oracle/PeopleSoft		\$ 75.90
Level 1	COBOL		\$ 38.64
Level 2	COBOL		\$ 43.47
Level 3	COBOL		\$ 48.30
Level 1	Banner		\$ 44.16
Level 2	Banner		\$ 49.68
Level 3	Banner		\$ 55.20
Level 1	Mainframe Production Control		\$ 44.16
Level 2	Mainframe Production Control		\$ 49.68
Level 3	Mainframe Production Control		\$ 55.20
Level 1	SDLC Performance Management		\$ 55.20
Level 2	SDLC Performance Management		\$ 62.10
Level 3	SDLC Performance Management		\$ 69.00
Level 1	SDLC - Business Plans		\$ 49.68