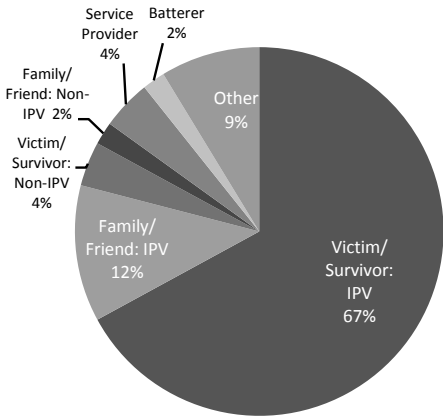
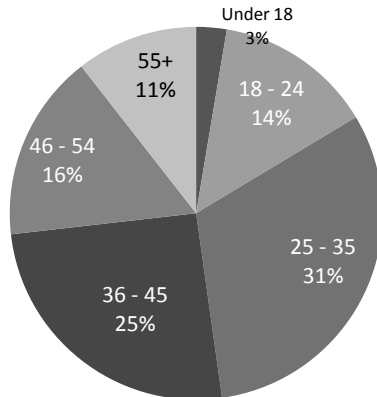


NDVH is funded in part by Grant Number 90EV0407/03 from the U.S. Department of Health and Human Services (HHS)/Administration for Children and Families (ACF). The contents of this report are solely the responsibility of the authors and do not necessarily represent the official views of ACF or HHS.

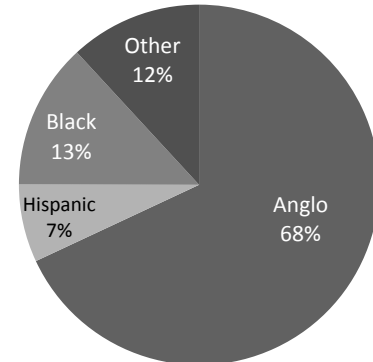
Who is calling the Hotline from OK?



Caller Type



Victim Age



Caller Ethnicity

The category of "other" includes: Arab/Middle Eastern/Iranian, Asian (East/Southeast/South), Multiracial, and Native American/Alaskan Native.

Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Friend/Family: IPV (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV

Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.

Friend/Family: Non-IPV – a friend or family member of a victim of any other type of abuse, such as child or elder abuse

Service Provider – a caller from any agency, including other domestic violence agencies, which provides social services

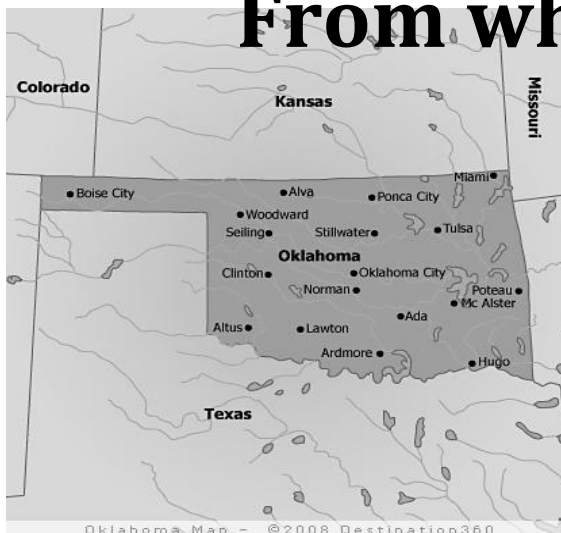
Batterer – a caller who identifies as abusive or who an Advocate believes to be a batterer

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals

Hotline Call Volume

In 2013 the Hotline documented 1,154 calls from Oklahoma. The state ranks twenty-sixth in terms of Hotline call volume.

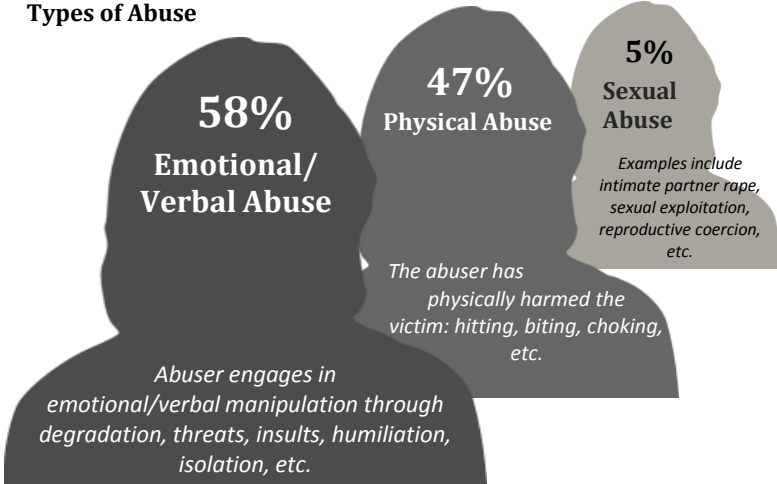
From where are they calling?



Top 10 Oklahoma Cities in Call Volume		
Rank	City	% of Total
1	Oklahoma City	22%
2	Tulsa	13%
3	Shawnee	5%
4	Lawton	5%
5	Stillwater	4%
6	Ponca City	3%
7	Norman	3%
8	Muskogee	2%
9	Tahlequah	1%
10	Ada	1%
	Total	61%

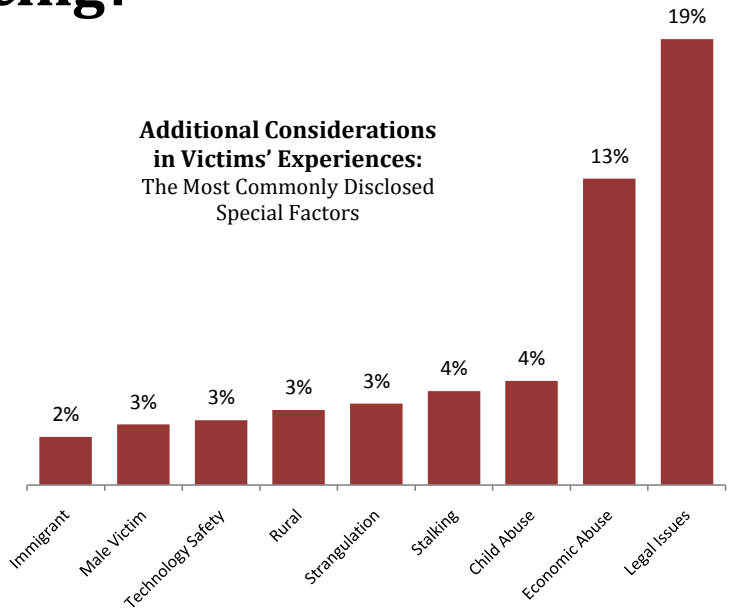
What are victims experiencing?

Types of Abuse



*This represents the experiences disclosed by callers who are victim/survivors of intimate partner violence.

Additional Considerations in Victims' Experiences: The Most Commonly Disclosed Special Factors



Of those who disclosed Legal Issues, this is what they were seeking: Protective Orders (38%), Custody/Visitation (23%), Divorce (18%), Immigration (3%), Interstate Custody (4%), Other (14%).

How are victims' needs being met?

Most Commonly Requested Services:

On top of services provided by the Hotline (seen to the right), the external services below are also frequently requested by callers. Hotline Advocates refer callers to external providers to meet these needs.

Legal Representation

4%

This category indicates when a caller is seeking an on staff attorney who takes individual DV cases.

DV Support Groups 9%

This category encompasses group counseling provided by trained staff or therapists.

DV Advocacy 10%

This category includes non-residential services offered by a DV program, like: case management, advocacy, or crisis hotlines.

Legal Advocacy 10%

This category is marked when a caller is seeking protective/restraining order assistance, advocacy at

Individual Counseling 11%

Callers are often seeking counseling for victims provided by a therapist.

DV Shelter

33%

Though Advocates may sometimes offer homeless shelters and other community resources to certain callers, this number only represents victims who are seeking domestic violence related residential services.

Hotline Services

1,154

Hotline Calls Answered from OK

Crisis Intervention	Safety Planning
DV Education	Referrals

1,043

Referrals to Service Providers

4,500 Local Providers across the Nation

712

Offers to Direct Connect

Hotline Advocate Offers to Directly Connect a Caller to a Provider

272

Referrals to Other Resources

Top 5 Resource Referrals in 2013:

Womenslaw.org

211 - United Way

Travelers Aid Society of Oklahoma City

Childhelp National Child Abuse Hotline

Oklahoma Coalition Against Domestic Violence and Sexual Assault